Some Help With

Understanding Trojan Alerts When Downloading AnyDesk: Safety Tips and Solutions

In recent times, several users have expressed concerns after receiving Trojan detection alerts while attempting to download AnyDesk for Windows. This has raised suspicions regarding the security of our products. However, before panicking, it's crucial to understand that the detection of a Trojan may not be directly linked to a problem with the legitimate installation files of AnyDesk.

Sometimes, these detections stem from antivirus systems that identify false positives. This can occur when an IP address associated with AnyDesk is also utilized by other applications or websites that might be malicious, triggering alarms within the security systems.

To effectively address this situation, we strongly recommend always downloading AnyDesk directly from our official website (https://anydesk.com). Ensure that the URL is correct and that you are not accessing incorrect versions that may be hosted on similar but unofficial domains.

On the other hand, if you have already downloaded AnyDesk and continue to receive Trojan alerts, it may be helpful to perform a full scan with updated antivirus software to ensure your system is free from threats. Additionally, implementing a proper firewall and keeping your operating system up to date are best practices for enhancing the security of your devices.

We are committed to the safety of our users and continuously improve our protocols to ensure that AnyDesk remains a secure tool for remote connections.