Some Help With

Understanding the 'Potential Scam Detected' Message in AnyDesk: What You Need to Know

If you have encountered the message “Potential Scam Detected” while attempting to connect your computer to your phone on the same network, it’s understandable to feel confused. This alert is part of the security measures that AnyDesk has implemented to safeguard users and their data.

The warning is primarily triggered due to the connection’s location. Certain regions are recognized as sources of fraudulent activity related to remote access. As a result, AnyDesk evaluates connections from these areas with heightened caution.

It’s crucial to understand that scammers may try to exploit AnyDesk, as well as other remote access programs, to connect to your computer and seize sensitive data, access codes, and even steal money. As part of our commitment, AnyDesk works diligently to identify and block these threats. If you receive this message, consider reviewing your network settings and ensuring that you are connecting to trusted devices and locations.

Remember that keeping your software up to date and using strong passwords are essential practices to protect your personal information. If you have further questions about using AnyDesk, feel free to consult our knowledge base or contact us directly. Your security is our top priority.

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