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Understanding the Ad.trace File in AnyDesk: A Key Tool for Troubleshooting Remote Assistance Issues

The Ad.trace file in AnyDesk is essential for diagnosing issues that may arise during the use of remote assistance software. This file continuously logs data during each remote session, capturing relevant information about the program's behavior and user interaction.

When it comes to the amount of information stored, the Ad.trace file is typically not limited by a specific time frame, but rather by the volume of accumulated data. This data can include errors, warnings, and various performance metrics.

In commonly used configurations, the size of this file can vary. However, users have reported that, in their experience, the file may retain logs for approximately 18 days, accumulating close to 7,000 lines of information in that timeframe. This can fluctuate based on the frequency of application use and the number of sessions conducted during that period.

In conclusion, if you use AnyDesk regularly, it is normal for the Ad.trace file to collect a substantial amount of information. It is advisable to periodically review these logs, especially if you encounter technical difficulties, as they can provide valuable insights for troubleshooting.

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