Some Help With

Troubleshooting Status: Understanding and Resolving desk_rt_auto_disconnect Error

Status: desk_rt_auto_disconnect

Description:

You may see this message when the device you are connecting to has auto-disconnect enabled. If there is no activity in the session (i.e., no actions are transmitted from the local to the remote device) for a duration longer than the auto-disconnect time set up on the target device, the session will automatically disconnect.

Potential solutions:

If you encounter this message while connected to a device, you can either disable or extend the auto-disconnect duration on the device. You can access this setting by navigating to **Settings > Security > Auto-Disconnect**.

© 2026 www.somehelpwith.com