Some Help With

Troubleshooting AnyDesk Error Status: desk_rt_ipc_error on Windows and Linux Operating Systems

Error Status: desk_rt_ipc_error

Description:

This error commonly arises when an external application, such as the operating system or a security tool, terminates the AnyDesk session. The underlying causes and potential solutions may vary depending on the operating system.

If you come across this message while trying to connect to a device running on the Windows operating system, it's highly likely that a security solution installed on the device is responsible for disconnecting AnyDesk or other remote desktop connections. A typical cause of this issue is anti-ransomware security features.

Conversely, if you encounter this error while connecting to a device running on the Linux operating system, it may be due to an unsupported display server.

Potential solutions:

Windows:

- Whitelist AnyDesk or disable anti-ransomware features on the device.
- Reinstall AnyDesk if the security solution blocks or quarantines the application.

Linux:

- Ensure that both the login manager and the system are using Xorg to avoid unsupported display server issues.
- Make sure that the DNS resolver resolves AnyDesk URL addresses correctly. See Firewall.

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