Some Help With

How to Perform a Remote Restart Using AnyDesk's Toolbar

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Remote Restart

Looking to restart a device remotely? We've got you covered! While you can restart a remotely controlled device using specific operating system methods, such as the Windows Start Menu > "Power" > "Restart", AnyDesk offers an additional feature that allows you to restart a remote device right from the AnyDesk Toolbar.



With AnyDesk's remote restart action, users can automatically reconnect to the remote device and initiate a restart in Safe Mode.

Note: AnyDesk must be installed on the remote device in order to automatically reconnect and provide the necessary privileges.

Requirements

To perform a remote restart with AnyDesk, please ensure the following:

- AnyDesk is either installed or elevated on the remote device.
- The remote client has this feature enabled. Check out our Settings for more information.

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Safe Mode

AnyDesk allows you to restart the remote device in **Safe Mode with Networking**.

Simply navigate to **Actions > Remote Restart** in the AnyDesk toolbar, and select “Restart in Safe Mode”.

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Limitations

Please be aware of the following limitations:

- In some cases, the wireless adapter may not be available after a remote restart in Safe Mode, so we recommend using an Ethernet connection for the remote device.
- Automatic session reconnection will only occur on the AnyDesk client that initiated the remote restart action.

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