Some Help With

How to Update AnyDesk on Ubuntu: Step-by-Step Guide to Fix Connection Issues

If you're experiencing issues with AnyDesk not displaying connected machines on your Ubuntu system, it may be time to update your application. Follow this simple step-by-step guide to ensure your AnyDesk is always up to date:

1. **Open the AnyDesk Client**: Launch the application on your Linux system.
2. **Access Settings**: Navigate to **Settings** from the main menu, where you'll find various configuration options.
3. **Check for Updates**: For the latest versions (AnyDesk 7 or later), select **Access** and look for the **Updates** section. If you're using older versions, you should look under **Security** > **Updates**.
4. **Install Updates**: If updates are available, follow the prompts to install them. Make sure to restart AnyDesk once the update process is complete.

If you still see a red or green dot and encounter connection issues after updating, consider taking the following actions:

- **Check Your Internet Connection**: Make sure there are no network blocks preventing AnyDesk from functioning properly.
- **Review Your Firewall Settings**: Ensure that your system's firewall or tools like `ufw` aren't blocking connections.
- **Reinstall AnyDesk**: If the problem persists, uninstalling and then reinstalling the application can be a useful fix.

Remember, keeping your software up to date not only enhances functionality but also helps ensure security and optimal performance of the service. If these steps do not resolve your issue, consider consulting the support section on the AnyDesk website for more specific solutions.