Some Help With

How to Troubleshoot AnyDesk Connection Issues Between Remote Devices on a LAN

In the realm of remote work, efficiently accessing multiple devices is paramount. If you've faced challenges while trying to directly connect to a desktop from a laptop using AnyDesk, you are not alone. This article addresses a common scenario and provides practical tips to resolve it.

Imagine you are on a laptop (Port 1) and have successfully connected to another laptop (Port 2) on a different network. However, when attempting to access a desktop (Desktop 1) that is on the same LAN as Port 2, you find that you cannot establish a direct connection. In this scenario, you can access Desktop 1 from Port 2, and also from Desktop 1 to Port 1, but not the other way around.

This issue can arise for several technical reasons, so here are some steps you can take to troubleshoot the problem:

1. **Check Connection Settings**: Navigate to `Settings > Connections` in AnyDesk and ensure that the "Allow direct connections" option is enabled. This setting is crucial for seamless communication within the same network.
2. **Verify Device Status**: Confirm that the device you are trying to access (Desktop 1) is powered on and connected to the network. Any disruption in network connectivity can hinder remote access.
3. **Examine Display Drivers**: In some cases, the display drivers of the remote device may be disabled or in conflict. Ensure that everything is up to date.
4. **Wake-On-LAN Configuration**: If Desktop 1 is in sleep mode or turned off, check that the Wake-On-LAN feature is enabled. This allows the system to be woken up automatically over the network.
5. **Ensure Active Devices**: There must be at least one additional AnyDesk device on the same network as Desktop 1 that is online to facilitate the connection.

By following these steps, you should be able to resolve most issues related to direct access between devices on LANs. Feel free to consult the AnyDesk manual or support service if difficulties persist. We

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hope this guide enhances your experience with AnyDesk!

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