Some Help With

How to Troubleshoot Accessibility Menu Issues on Android TV with AnyDesk

If you're having trouble accessing the services menu in the accessibility settings of your Android TV while trying to use AnyDesk, don't worry! There are several steps you can take to troubleshoot this issue effectively.

First, confirm that you have the AnyDesk ad1 plugin installed correctly. Make sure to follow all installation and configuration instructions outlined in the official documentation. This includes not only installing the plugin but also disabling battery optimization to ensure that the plugin works without interruptions.

If you still can't see the appropriate menu under the accessibility section after this, try restarting your Android TV. Often, a simple reboot can resolve minor issues entirely. Additionally, ensure that your Android TV is updated with the latest software versions. Updates frequently fix bugs and enhance functionality.

Another avenue to explore is resetting the app preferences in the Android settings. This can help display all the available services correctly.

If you've followed all these steps and still cannot access the services menu in the accessibility settings, consider reaching out to AnyDesk's technical support. They can provide you with more tailored assistance.

Remember that remote access to a device may require certain permissions and additional configurations, so it's always a good idea to consult the product documentation and ensure that all steps have been completed properly.

We hope these suggestions help you resolve the issue, and that you enjoy the convenience of controlling your Android TV remotely with AnyDesk!