Some Help With

How to Fix the Question Mark Icon on Your AnyDesk Mouse: A Quick Guide

If you've ever encountered a question mark icon over your mouse while using AnyDesk, it's perfectly understandable to feel frustrated. This issue can arise unexpectedly, and while it may seem alarming, there are effective ways to address it.

The question mark appearing over your cursor indicates that the user on the remote computer has taken control of their mouse, temporarily preventing you from interacting with the remote desktop. This behavior is normal and occurs when the other individual is in charge. If you need to regain control, simply wait until they complete their action or communicate with the remote user to coordinate control.

If the issue persists, consider restarting the AnyDesk application on both computers or checking your internet connection. Ensure that there are no security settings in place that might be restricting access to your computer. In some instances, adjusting the mouse settings on your local computer may also be beneficial.

Remember, collaboration and communication are essential to resolving these inconveniences. We hope this information proves helpful and that you can continue enjoying your AnyDesk experience.