Some Help With

How to Fix Mouse Not Working Issues in AnyDesk: Troubleshooting Guide

Have you ever encountered an issue where your computer mouse suddenly stopped working while using AnyDesk? Don’t worry; this is a common problem, and here are some solutions that can help you get back to normal swiftly.

1. Check AnyDesk Settings: Sometimes, connection issues can disrupt mouse functionality. Make sure you have the latest version of AnyDesk installed. Also, verify that the remote control permission settings allow mouse usage in your current session.

2. Examine the Remote Connection: If you’re accessing a remote device, ensure that the remote machine is powered on and that you have a stable internet connection. If your connection is weak, the mouse may not respond as expected.

3. Restart the Software: If the issue persists, try closing and reopening AnyDesk. This often resolves temporary glitches that can affect mouse performance.

4. Update Mouse Drivers: Frequently, an unresponsive mouse can be attributed to outdated drivers. Ensure that your mouse drivers and your operating system are fully up to date.

5. Check Hardware Settings: Finally, don’t forget to inspect the mouse for any physical issues. If possible, try using another mouse to rule out hardware malfunctions.

If the problem continues after following these recommendations, we suggest reaching out to our technical support for more personalized assistance. At AnyDesk, we are committed to providing you with the best experience possible.