Some Help With

How to Fix Frequent Disconnections on AnyDesk: Troubleshooting Tips

In recent weeks, many users have reported experiencing frequent disconnections while using AnyDesk, with interruptions occurring every 20 to 30 minutes. Such disconnections can be especially frustrating if your work relies on a stable connection.

To address these issues effectively, it's crucial to check a few factors that might be causing the disconnections. Here are some of the most common reasons:

1. **Unstable Internet Connection**: Ensure that your Internet connection is stable. If you're using Wi-Fi, consider connecting directly using an Ethernet cable for improved reliability.
2. **Firewall or Antivirus Settings**: Security programs can sometimes interfere with AnyDesk's connection. Verify that AnyDesk has the necessary permissions in your firewall settings.
3. **Software Versions**: Make sure that both your device and the device you're connecting to are running the latest version of AnyDesk. Updates often fix connectivity issues and improve performance.
4. **System Resources**: If your computer is overloaded or low on space, this can affect AnyDesk's performance. Ensure that other unused applications are closed to free up system resources.
5. **Network Interference**: Occasionally, other devices on the same network can cause interference. Try disconnecting other devices from the network and see if this improves the situation.

If you continue to experience problems after checking these aspects, we recommend reaching out to AnyDesk's technical support. They can provide personalized assistance and help you resolve these issues.

Maintaining the stability of your connection can greatly enhance your experience with AnyDesk. We appreciate your patience as we strive to provide you with the best possible service.