Some Help With

How to Fix Audio Issues in Google Remote Desktop: Step-by-Step Solutions

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If you're experiencing audio issues while using Google Remote Desktop, you're not alone. Many users have encountered this situation, and we've compiled some practical solutions that can help you resolve it quickly.

Check Audio Settings

One of the first things to do is check the session settings while connected. Ensure that the sound transmission option is enabled. To do this, follow these steps:

1. Start your Google Remote Desktop session.
2. Navigate to **Session Settings**.
3. Verify that the **sound** option is turned on.

Restart Remote Desktop Services

If the settings are correct but the audio still isn't working, try restarting the related services:

1. Restart the **Remote Desktop Configuration** service.
2. Next, restart the **Remote Desktop** service.
3. Reconnect via the RDP protocol and check if the audio is detected correctly.

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Adjust Browser Settings

If you’re using Google Chrome, take care of the browser settings as follows:

- Access the **site information** by selecting the icon to the left of the address bar, then go to **Site Settings** and make sure it is not muted.

Final Considerations

If the problem persists after these steps, it may be helpful to check for software updates on both the client and the remote machine, as well as verify the compatibility of your audio devices.

By implementing these solutions, you can enjoy a smooth remote desktop experience without audio interruptions. If you have further questions or need additional assistance, feel free to reach out to our technical support team.