Some Help With

How to Fix AnyDesk 'Waiting for Image' Issue on Android Devices: Common Causes and Solutions

TABLE OF CONTENT

- Common Causes of the Problem
- Suggested Solutions
- Conclusion

In today's digital landscape, where remote connections are vital, AnyDesk has emerged as one of the most effective tools, especially for mobile devices. However, some users have encountered a frustrating obstacle: the "Waiting for Image" message when attempting to access Android devices remotely without supervision.

If you are facing this issue, you're not alone. Many users have reported that even after configuring unattended access with a password, they still find themselves in situations where the target phone does not display the screen image and requires manual intervention. Here, we provide some recommendations based on common challenges and solutions suggested by others in the AnyDesk community.

Common Causes of the Problem

1. **Device Inactivity**: If the Android device hasn't been used for a while, it may enter a hibernation state that disrupts the connection. Typically, the screen may not load without user intervention.
2. **Power Saving Settings**: Many Android devices have settings that limit the operation of background applications to conserve battery life. This can negatively impact the performance of AnyDesk.
3. **Internet Connection**: An unstable connection may cause the application to struggle with displaying the screen properly.

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Suggested Solutions

- **Disable Battery Optimization**: Ensure that battery optimization is disabled specifically for AnyDesk. This allows the application to function normally in the background.
- **Allow Background Activity**: Check that your device's settings permit AnyDesk to operate in the background without restrictions.
- **Keep Device Charged and on Wi-Fi**: To ensure a solid connection, keep the device plugged in and use a reliable Wi-Fi network.

While these solutions may not resolve the issue in every case, they have proven helpful for many users. Sometimes, a combination of these recommendations, along with keeping AnyDesk and Android software updated, can enhance the stability of your remote connections.

Conclusion

Experiencing technical issues with AnyDesk on Android can be frustrating, but we hope these suggestions help you achieve a smoother connection experience. If the problem persists, consider reaching out to AnyDesk's technical support for more specific assistance. Your ability to manage remote devices efficiently relies on these connections, and we are here to help you optimize your experience.

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