Some Help With

How to Fix AnyDesk Screen Sharing Issues: A Step-by-Step Guide

If you find yourself unable to view the screen of another device using AnyDesk, there's no need to stress; we've got you covered with some helpful steps to resolve this issue.

1. **Check Your Internet Connection**: Ensure that both devices (the one sharing the screen and the one viewing it) have a stable internet connection. A poor connection can hinder AnyDesk's ability to transmit the screen effectively.
2. **Application Permissions**: It's crucial that the AnyDesk application has the necessary permissions on the device. For mobile devices, make sure you've granted permission to access the screen. On most Android and iOS devices, you can review this in the application settings section.
3. **Update AnyDesk**: Make certain you are running the latest version of AnyDesk on both devices. Updates can fix bugs and enhance functionality. You can check for updates directly within the app or through the app store.
4. **Review Security Settings**: Some devices may have security settings that interfere with remote viewing. Check if your firewall or any other security configurations are blocking AnyDesk from functioning properly.
5. **Restart the Application or Device**: Sometimes, simply restarting the AnyDesk application or, in some cases, rebooting the devices can resolve temporary technical issues.

If, after following these steps, you still cannot see the screen of another device, don't hesitate to seek additional help in AnyDesk support forums or contact technical support directly. We are here to help you enjoy a smooth and efficient experience with AnyDesk.