Some Help With

How to Fix AnyDesk Private Mode Issues with Video Playback

Sometimes, users of AnyDesk have noticed that even when the private mode is activated, videos playing on their PC do not dim as expected. This can be a significant inconvenience, especially when privacy is a priority during a remote access session.

The private mode feature in AnyDesk is designed to hide the local user's screen from any activity while connecting through the application. However, certain video players, like VLC, may not be fully compatible with this mode, which means that video content could still be visible on the screen.

To address this issue, consider the following recommendations:

1. **Check Private Mode Settings**: Ensure that private mode is enabled before you start playing videos. This option can be found in AnyDesk's privacy settings.
2. **Test Alternative Video Players**: While VLC is a popular choice, trying out different video players may help determine if the problem persists. Compatibility can vary across different players.
3. **Update AnyDesk**: Make sure you are using the latest version of AnyDesk. Updates often include enhancements to the private mode functionality and fix known issues.
4. **Verify Display Drivers**: In some cases, compatibility problems may be due to outdated display drivers. Check if your drivers are up to date.
5. **Reach Out to AnyDesk Support**: If the problem continues after taking these steps, consider contacting AnyDesk's technical support for specific assistance with your situation.

Remember, private mode is a valuable tool for safeguarding your privacy while using AnyDesk, but it's essential to be aware of its limitations with certain types of content, such as videos. With these steps, we hope you can resolve the issue and continue using AnyDesk with confidence.