Some Help With

How to Fix AnyDesk Not Updating Automatically: Troubleshooting Tips

If you've noticed that AnyDesk isn't updating automatically despite having the correct settings enabled, you're not alone. Many users have faced the same issue, where the software seems to fail to download the latest updates automatically, even after extended periods. Here are some tips to help you resolve this inconvenience.

1. **Check Automatic Update Settings**: Navigate to **Settings > Access > Automatic Updates**. It's crucial that this option is enabled. In AnyDesk versions 7 or earlier, the path is **Settings > Security > Updates**. Ensure that this option is not disabled.
2. **Update Channel**: If you've selected the standard update channel but the software still isn't updating, consider whether you're using the latest version available. Sometimes, if your version is identified as the most current within that channel, AnyDesk will inform you that you are already up to date.
3. **Restart the Software**: Closing and reopening AnyDesk can reactivate the update process. Make sure that your application is properly closed first.
4. **Close Background Applications**: Occasionally, other applications running in the background can interfere with the update processes. Check to see if there are any apps that might be causing interference and try the update again.
5. **AnyDesk Support**: If the problem persists after trying these solutions, don't hesitate to contact AnyDesk technical support. They can provide personalized assistance to resolve any issues you may be experiencing.

Remember, keeping your software updated is essential for ensuring a secure and optimal experience with AnyDesk. We hope these tips help you enjoy the latest features and improvements of the software during your next remote access session.