Some Help With

How to Fix AnyDesk Connection Issues: Troubleshooting Tips and Solutions

If you're experiencing difficulties connecting to AnyDesk, even though the server is online and you've confirmed that the ports are allowed through your firewall, we have some solutions that may help you resolve this issue.

One common cause of this problem may relate to using a fake display dongle with your GPU. If this is the case, ensure that the device is properly configured and functioning as expected.

If, after reviewing your settings, you're still unable to connect, a proven solution that has worked for other users is to delete the AnyDesk folder on your system. To do this, follow these steps:

1. Completely close AnyDesk.
2. Navigate to the AnyDesk installation folder on your computer. This is typically found in `C:\Program Files (x86)\AnyDesk` for Windows systems.
3. Delete the AnyDesk folder.
4. Restart your computer.
5. Download the latest version of AnyDesk directly from the official website and reinstall it.

Additionally, make sure that AnyDesk has the necessary permissions within your firewall. This can be accomplished by adding it as an exception, which will allow the software to operate without restrictions. If you are using Tailscale, also check that the network configuration is correctly set up to allow AnyDesk connections.

We hope these steps help you restore your connection with AnyDesk. If the problem persists, feel free to consult the help section on the AnyDesk website for further assistance.