Some Help With

# How to Disable Automatic Renewal of Your AnyDesk Subscription: A Step-by-Step Guide

If you're a user of AnyDesk and find yourself in a situation where you can't disable the automatic renewal of your subscription, it's completely understandable that this may cause frustration. Many users have voiced their concerns about being charged automatically, even after attempting to update their payment methods or changing details such as the expiration date and security code of their card.

It's important to note that, according to AnyDesk's policy, to cancel the renewal of your subscription, you must do so in advance, specifically at least 30 days before the renewal date. This is crucial because if you are within this 30-day window, the ability to cancel the renewal becomes limited. Additionally, changes like updating your credit card will not stop a scheduled renewal.

If you cannot access the option to disable automatic renewal in your account, you can still reach out to AnyDesk's customer service to check on the situation. Keep in mind that under AnyDesk's terms and conditions, subscription management is subject to very strict policies, and additional charges may apply in the event of a late payment.

To avoid surprises, it is highly advisable to carefully read the terms and conditions at the time of subscribing, as well as to keep track of renewal dates. If you have questions or need assistance, the AnyDesk support team is available to help you resolve any issues efficiently.

We hope this information helps you better understand your situation and manage your subscription more effectively.

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