Some Help With

How to Check Your AnyDesk License Status: Free vs. Commercial Version Guide

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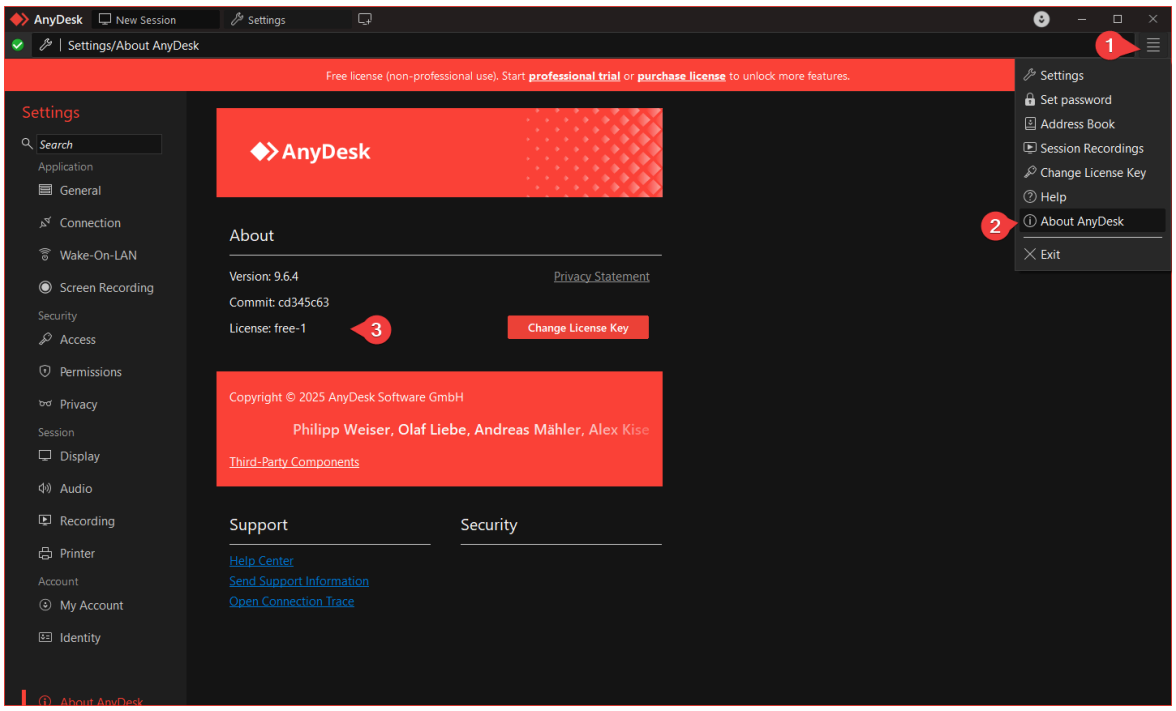
Determining whether your AnyDesk installation is using a commercial license or the free version is a straightforward process. This is essential to confirm that the features associated with your plan—such as the address book, session logging, or custom branding—are active.

Here's a step-by-step guide to help you check your license status easily.



🖊️ Steps to Verify Your License

1. **Open the AnyDesk client** on your computer.
2. Navigate to the **hamburger menu** (the three horizontal lines ☰) typically located in the upper right corner of the window.
3. In the dropdown menu, click on the option **“About AnyDesk”**.
4. A new window will open displaying information about the version of the software you are using.

Interpreting the Information

In the center of this window, look for the line that says **“License.”** The text next to it will inform you of your license status:

- **If it says “free”** or similar wording, this indicates that the client does not have a commercial license applied, and you are using the basic version.
- **If you have an active commercial license,** the text should precisely state the name of your plan: **Standard**, **Advanced**, or **Ultimate**.

If you were expecting to see your commercial license but it appears as “free,” ensure that you have applied the license key you received at the time of your purchase.