Some Help With

Fixing Mouse Scroll Issues on Android Tablets in AnyDesk Desktop Mode: A Guide

Recently, we have received inquiries from users operating Android tablets, particularly in desktop mode environments like Samsung Dex, regarding a frustrating issue: the mouse scroll functionality is not working properly when controlling remote devices via AnyDesk.

One user shared their experience with a Samsung tablet, where the mouse they were using failed to correctly transmit the scrolling action to the host. This is a known inconvenience that seems to be tied to the way certain Android operating systems, such as MIUI, are integrated, which can behave differently from standard Android versions.

While this limitation is indeed frustrating, we want to assure you that we are aware of these inconsistencies. Although there isn't an immediate solution currently available, we understand that enabling mouse scrolling could significantly enhance the user experience, especially for those who rely on desktop mode functionality.

We are continuously developing and actively listening to the needs of our users. We recommend that you keep your AnyDesk application updated, as we frequently roll out enhancements and fixes. We appreciate your feedback, and we assure you that all suggestions are taken into account for our future updates. Please don't hesitate to reach out to our support team if you have further questions or require additional assistance with your setup.

Enhancing user experience is our priority, and your feedback is invaluable.

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