Some Help With

Fix AnyDesk Screen Recording Permission Issues on Mac: Step-by-Step Solutions

If you're experiencing issues with AnyDesk not recognizing screen recording permissions on Mac, despite having granted them in the system settings, you're not alone. This is a common challenge affecting many users. Here are some suggestions to help you address this situation.

First and foremost, it's essential to ensure that AnyDesk has the necessary permissions. You can start by opening the security preferences and removing all options related to AnyDesk using the "minus" button. After performing this action, restart AnyDesk and revisit the process to grant permissions again.

It's worth noting that some users have reported that these permissions are recognized immediately by other applications like MS Teams or Chrome. However, AnyDesk might require an additional step for proper functionality, which can be frustrating, especially when managing a significant number of devices under a Mobile Device Management (MDM) profile where these adjustments are fixed and limited.

If you still cannot establish the correct connection, we recommend visiting the AnyDesk support portal. You can contact their support team through the form available in your AnyDesk dashboard, where you can attach your log files for better assistance. This will help the team understand your situation better and provide you with a suitable solution.

Should the problem persist, consider exploring community forums or AnyDesk user groups where others may have found effective solutions. Collaborating with other users can shed light on alternatives that you might not have considered.