Some Help With

Essential Tips to Secure Your Computer Against Unwanted AnyDesk Connection Requests

If you recently received an unexpected connection request via AnyDesk and are concerned about the security of your computer, it's completely understandable. In this article, we provide you with essential tips to ensure your system is protected and to help you avoid becoming a victim of an attack.

First and foremost, if you have not configured unattended access in AnyDesk and you received a popup requesting a connection, your best course of action is to decline the request. This means that nobody should be able to access your device without your explicit consent.

Here are some recommendations you can follow to enhance the security of your connection:

1. **Disconnect from the Internet**: As you have already done, immediately disconnecting your internet connection is a wise measure to prevent any unwanted access while you assess the situation.

2. **Run an antivirus scan**: While you've mentioned that you conducted a full scan and no threats were detected, it's crucial to use a reliable antivirus program and keep it updated. Applications like Malwarebytes Premium can assist you in blocking suspicious connections in the future.

3. **Configure your firewall**: Ensure that your firewall is enabled and set up to help block unauthorized connections. You can establish specific rules for applications like AnyDesk.

4. **Stay informed about security**: AnyDesk implements advanced security protocols to protect your connections. It's always advisable to stay updated on the latest security enhancements they offer.

5. **Report suspicious activity**: If you receive unwanted requests again, do not hesitate to reach out to AnyDesk support at support@anydesk.com. They can provide you with personalized assistance and help address your concerns.

Remember, security should always be a priority. Stay vigilant and follow these steps to secure your computer. If you have further doubts, it's always best to consult experts. Protect your cybersecurity!

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