Some Help With

Customize the AnyDesk Client Appearance - Visual Step

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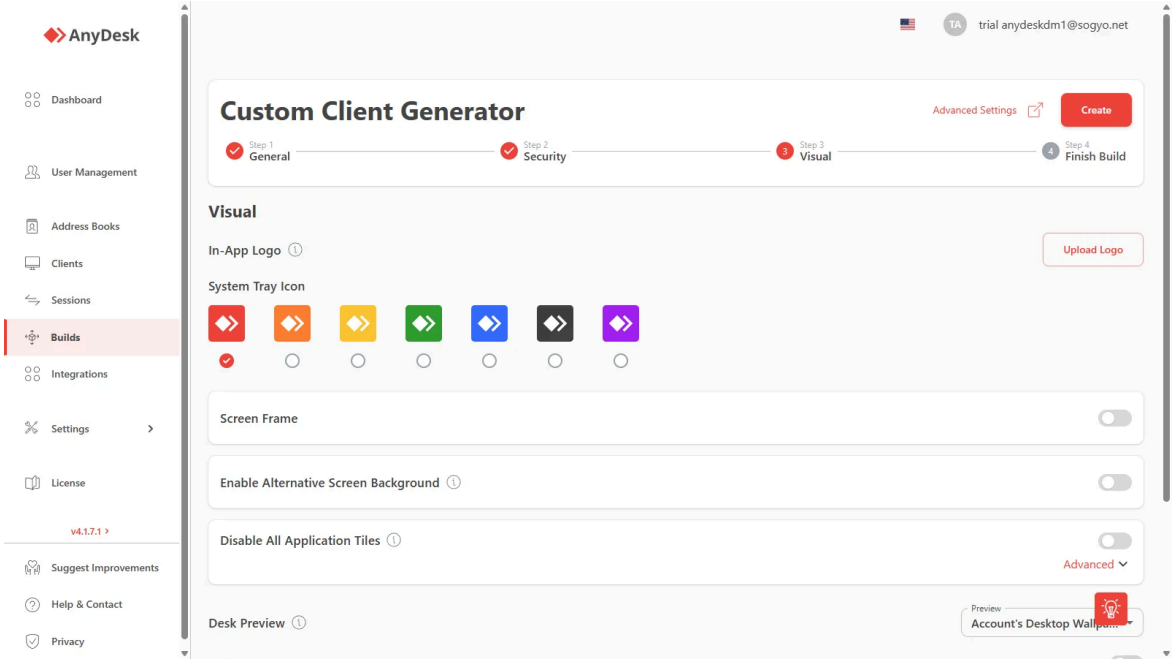
Next step

MyAnyDesk in detail series

The **Visual** step of the my.anydesk.com Custom Client Generator defines what the client your users download will look like. None of these options change functionality, but they do change trust: a client with corporate branding generates far less resistance than a generic executable.

This guide explains **every option in the Visual step**, what it does and when to use it.

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Visual step of the Custom Client Generator on my.anydesk.com

Video tutorial

This step explained on video:

> [Watch video here]

In-App Logo

What it does: places your company logo at the top of the AnyDesk client's main window. It's the most visible branding element — the first thing the user sees when opening it.

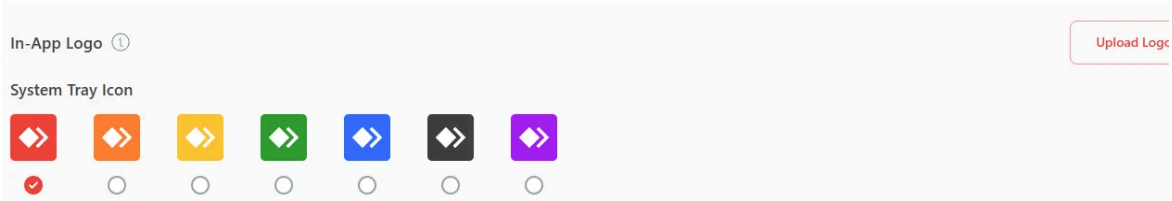
How to use it: click **Upload Logo** and upload a **200 × 40 pixel PNG** with a transparent background.

Real use case: a support company publishes the download link on its website. The end customer is wary of running an unknown `.exe`; when they open it and see the logo of the company they hired, the friction disappears. If you're an MSP serving several customers, generate a different build per customer with each one's logo.

System Tray Icon

What it does: sets the color of the icon the client shows in the Windows system tray (next to the clock). Options: red, orange, yellow, green, blue, black and purple.

Real use case: your support team serves several sites or contracts. Assign a color per build — blue for headquarters, green for the plant — and the technician instantly identifies which configuration is running on the user's machine. It also works the other way: on kiosks or signage, a neutral color (black) goes more unnoticed.



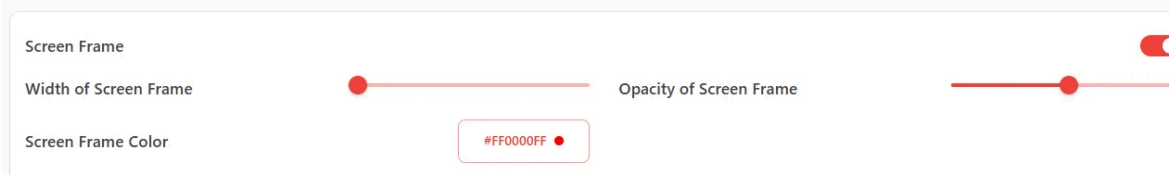
In-App Logo and System Tray Icon color options

Screen Frame

What it does: draws a frame around the AnyDesk client window. Enabling it reveals three settings:

- **Width of Screen Frame**: frame thickness in pixels.
- **Opacity of Screen Frame**: how solid it looks.
- **Screen Frame Color**: color in hexadecimal (e.g. `#FF0000FF`).

Real use case: in call centers with many open windows, a corporate-colored frame helps the agent instantly distinguish the AnyDesk window from everything else. It also reinforces visual identity on clients handed to third parties.

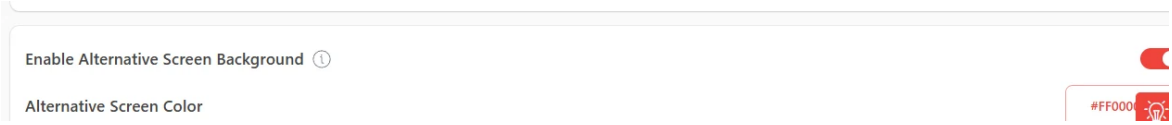


Screen Frame enabled with width, opacity sliders and color picker

Enable Alternative Screen Background

What it does: replaces the remote machine's wallpaper with a solid color during the remote desktop session. Enabling it reveals **Alternative Screen Color** (hexadecimal).

Real use case: two practical benefits. **Performance:** a solid background transfers far less data than a photographic wallpaper — on slow connections the session feels much smoother. **Privacy and professionalism:** during support, the technician doesn't see the user's personal background (family photos, potentially inappropriate content), and in audited or recorded sessions everything looks neutral.



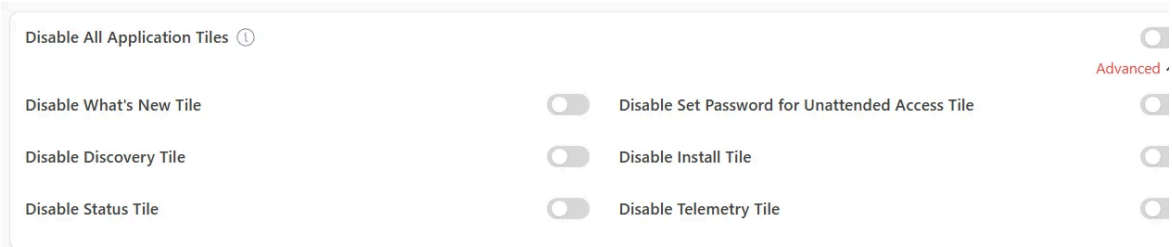
Enable Alternative Screen Background with color picker

Disable All Application Tiles

What it does: hides the tiles on the AnyDesk client's main screen. The **Advanced** section lets you control each tile separately:

Tile	What it hides	When to disable it
What's New	Version news	Almost always — it adds nothing for end users and generates questions
Discovery	Device discovery on the local network	On segmented networks or where you don't want the user "seeing" other machines
Status	Connection state	When the technical status confuses more than it informs
Set Password for Unattended Access	Setting an unattended password	**Recommended**: prevents users from creating their own passwords outside IT's control
Install	The install option	If the client should only run in portable mode, without installing
Telemetry	Telemetry and reporting	According to internal data policy

Real use case: you hand the client to 200 non-technical users. Every visible option is a potential support call ("what's Discovery?", "should I set a password?"). Disabling unnecessary tiles leaves a minimal interface: the ID and the connect button. It's especially important to disable **Set Password for Unattended Access** — if the user creates their own password, your team could lose access to the machine.

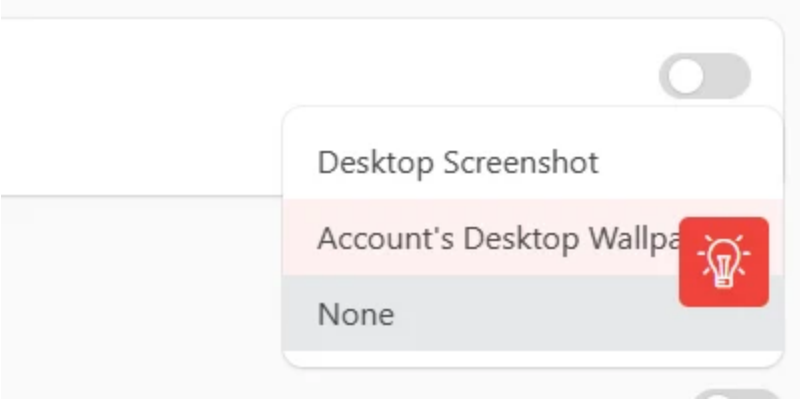


Disable All Application Tiles with the Advanced section expanded

Desk Preview

What it does: defines which image other agents see in the address book when looking at this machine. Three options:

- **Desktop Screenshot**: a real capture of the machine's desktop — a living thumbnail.
- **Account's Desktop Wallpaper**: shows the account's wallpaper, with no window content.
- **None**: no preview.



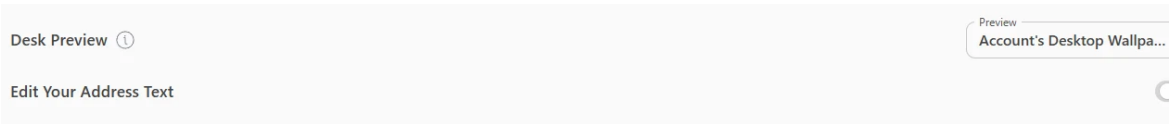
Desk Preview options

Real use case: with **Desktop Screenshot**, the helpdesk identifies machines instantly ("that's the point-of-sale one, you can see the register"). But if your address book agents shouldn't see the content of other people's screens — for example, treasury or executive machines — use **Wallpaper** or **None**.

Edit Your Address Text

What it does: lets you customize the text the client shows next to its AnyDesk address.

Real use case: the numeric ID means nothing to the user. You can replace it with something readable like *"IT Support - North Site"* or the company name. When the user reads that label to a technician over the phone, communication is clearer and the user feels the tool "belongs to the company".



Desk Preview and Edit Your Address Text

Next step

With the appearance defined, click **Next** to go to the final step, **Finish Build**: there you review the complete client summary (name, platform, connection type, security) and create it with **Create**.

Need AnyDesk licenses for your team? Sogyo is an official AnyDesk wholesale distributor in Latin America — we help you choose the right plan and deploy custom clients at scale.

MyAnyDesk in detail series

This guide is part of the series on the my.anydesk.com Custom Client Generator:

- Introduction - MyAnyDesk in detail
- Step 1 - General
- Step 2 - Security
- Step 3 - Visual
- Step 4 - Finish Build