Some Help With

Complete Guide to Setting Up and Accessing Your AnyDesk Organization

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Setting up an Organization

This feature is available for users with an Enterprise-Cloud or Ultimate-Cloud license.

In My AnyDesk II, you can easily configure your organization. Only the users you add and who know your organization ID will be able to join and be part of your organization.

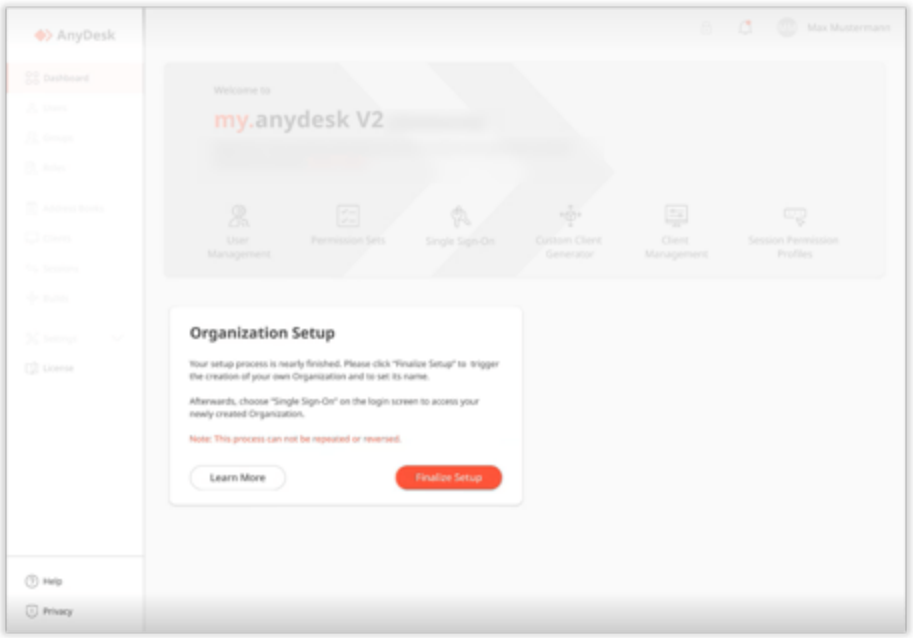
For more information on adding users to your organization, check out User Providers.

How to Set Up an Organization

After purchasing an Enterprise-Cloud license, you will receive two emails - one from My AnyDesk I and another from My AnyDesk II. As the license owner, you can configure your organization, add users, and grant access to various features within My AnyDesk II.

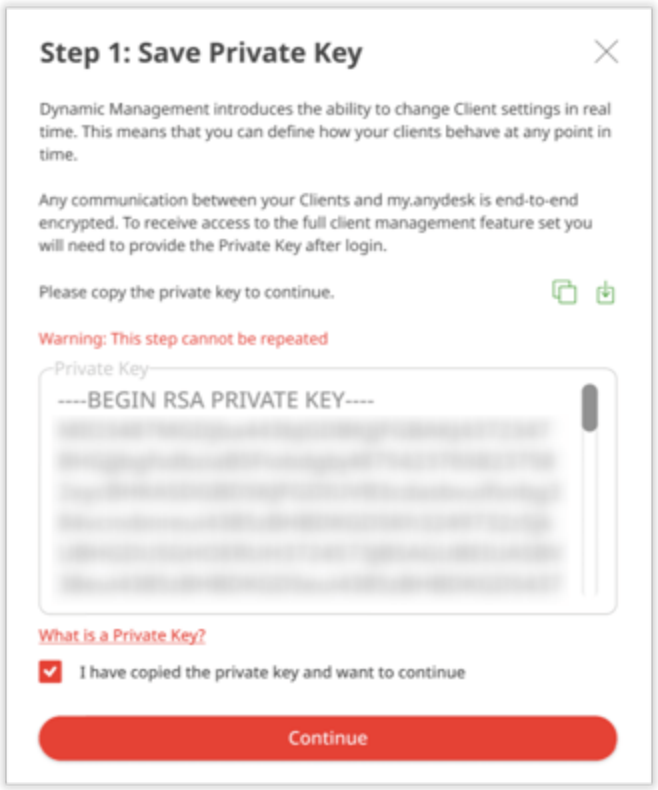
Here's how to set up your organization:

1. Check your email for the verification and password setting links provided by My AnyDesk II.
2. Create a password for your account and click **Continue**.
3. Enter your login and the new password on the next page, then click **Sign In**.
4. In My AnyDesk II, go to the **Organization Setup** window, click **Finalize Setup**, and then enter the name for your organization, which will be used by your licensed users for Single Sign-On (SSO) authentication.



❗ Once set, the organization name cannot be edited or deleted.

5. Click **Create Organization**.
6. In the **Save Private Key** window, click to copy the Private Key, or to save it to your device. After selecting the checkbox, click **Continue**.



❗ The Private Key is generated only once and cannot be recovered if lost. Ensure to securely store your Private Key. For more information, see Dynamic Client Management.

7. Check your email for the access link to your organization.

After setting up, you can sign in to My AnyDesk II using the organization ID, add users, and manage them by assigning different permission sets to view and edit My AnyDesk II.

Accessing an Organization

You have the ability to edit your organization details, such as HTML name, industry, description, user providers, and more.

To access organization settings:

1. Go to My AnyDesk II and click **Sign In with SSO**. Enter the name of your organization in the pop-up window and click **Continue**.
2. Sign in with your credentials and open the **Organization** tab.

