Some Help With

Manage AnyDesk using Windows Group Policy

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> 💡 **NOTE**
>
> Due to the wide range of system environments and security policies, AnyDesk does not provide support for deploying clients using Windows Group Policy Management. For deployment-specific assistance, please contact Microsoft or your system administrator.

Group Policy can be used to centrally configure, deploy, and manage AnyDesk client settings across all devices in a Windows domain.

Most settings available in the Custom Client – Advanced Options can be managed through Group Policy.

Using Group Policy with AnyDesk, you can configure the following:

- Set multiple unattended access passwords with different permission profiles (e.g., full access for admins, limited access for guests).
- Disable incoming or outgoing connections.
- Apply consistent settings across all managed devices.
- Define custom access control lists.

Changes to active AnyDesk clients typically require a restart to apply:

- If a setting requires unlocking with admin rights, restart the AnyDesk service (by restarting the device or quitting AnyDesk from the system tray).
- If the setting does not require admin rights, simply closing and reopening AnyDesk is sufficient.

AnyDesk 6 for Windows

For AnyDesk 6, configuration instructions for Group Policy templates, including setup for secondary passwords and other settings, are available in the **Files** tab of your my.anydesk l management console. These templates must be manually configured and linked to your custom client.

AnyDesk 7 and later for Windows

With the release of AnyDesk 7, the configuration process for Group Policy has changed:

- **Secondary passwords** configured in legacy templates are not supported with AnyDesk 7+.
- Group Policy templates can now be generated directly using a custom AnyDesk 7+ client via Command Prompt.

Generating Group Policy templates

To generate Group Policy templates:

1. Download a custom AnyDesk 7 (or later) Windows `.exe` client from your my.anydesk 1 portal.
   💡 *This `.exe` is used only to generate templates, not for deployment.*
2. Open **Command Prompt** and navigate to the directory where the `.exe` is located.
3. Run the following command:

   ```
   cssCopyEdit<custom_anydesk_client>.exe --generate-gpt
   ```

   Plain text

   Copy

The command generates ADMX and ADML files compatible with the Permission Profiles feature. These templates can be used with both standard and custom clients.

For help placing the ADMX and ADML files, contact your IT administrator.

> 🚨 **IMPORTANT**
>
> The `Features.Connect` and `Features.Accept` policy keys are not currently supported for custom clients.