Some Help With

What is a screen recording?

TABLE OF CONTENT

Use cases for Screen Recording

Comparison with Session Recording

Key differences

Screen Recording is a new feature in AnyDesk which allows you to easily record your screen, even when you are not in an active session. This feature is perfect for capturing solutions to troubleshoot software issues, creating tutorials, or recording presentations quickly and efficiently.

> 🦉 For detailed instructions on how to manage screen recording, see **this article**.

Use cases for Screen Recording

Screen Recording can be used in various scenarios, such as:

- Creating tutorials, software demos, and product reviews
- Quickly showing a bug to a software development team
- Walking through a solution to a customer's problem on their device
- Recording online meetings, presentations, and training sessions
- Capturing customer interactions for troubleshooting and quality assurance
- Recording gameplay for sharing, tutorials, or competitive analysis

Comparison with Session Recording

Screen Recording offers similar functionality to the existing **Session Recording** feature, but it introduces new capabilities to better suit a variety of use cases. Here's how they compare:

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Feature	Session recording	Screen recording
Type	Old AnyDesk feature, still available	New AnyDesk feature, introduced with AnyDesk 9.0.0 for Windows
Screen recorded	Records the **remote** screen	Records the **local** screen
Session requirement	Requires an active session with a remote device	Does **not** require an active session
Pause / resume	Recording cannot be paused	Recording can be paused and resumed
File format	Video recording is saved in AnyDesk format (requires AnyDesk client to open)	

Key differences

- **Local vs. Remote Recording -** Screen Recording captures the **local screen** (your device's screen), whereas Session Recording captures the **remote screen** (the screen of the device you are connected to).
- **Session Dependency -** Unlike Session Recording, which requires an active session with a remote device, Screen Recording does not require an active session, giving you greater flexibility in capturing content.
- **Pause and Resume -** With Screen Recording, you can pause and resume the recording, providing more control over what you capture. This is not possible with Session Recording.

A feature that allows users to record their screen during an active session or independently, useful for creating tutorials or capturing solutions.

A feature that records the remote screen during active sessions, enabling users to capture, document, and review their sessions.