Some Help With

AnyDesk licenses

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AnyDesk licenses are designed to scale with your needs. While you can manage your license via the my.anydesk portal, we highly recommend **contacting an authorized partner or our sales team** before purchasing to ensure you select the plan that best fits your technical requirements and avoid common configuration errors.

> 🦉 **Professional Consultation**
>
> Talking to an expert before buying ensures you have the correct number of concurrent connections and the right add-ons (like custom Namespaces) for your team size.

License Overview

AnyDesk offers a range of licenses that fit companies of all sizes. To find the perfect match for your needs, you can use our License Configurator.

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License	Best For	Key Focus
Solo	Self-employed professionals	Basic remote work and support.
Standard	Small to medium teams	Business features and team management.
Advanced	Medium to large teams	Extensive collaboration and multiple concurrent sessions.
Ultimate	Enterprise	Full customization, scalability, and On-Premises options.

Solo license

AnyDesk SOLO is a single-user license for self-employed professionals.

- **Licensed users:** 1
- **Managed devices:** up to 100
- **Connections:** 1 outgoing at a time.

Standard license

Ideal for small to medium-sized teams requiring basic business features.

- **Licensed users:** 20
- **Concurrent connections:** 1 by default (expandable up to 20).
- **Managed devices:** up to 500.
- **Add-ons:** Supports extra connections and custom Namespaces.

Advanced license

Designed for teams where multiple concurrent connections and collaboration are essential.

- **Licensed users:** 100
- **Concurrent connections:** 2 by default (expandable up to 50).
- **Managed devices:** up to 1,000.
- **Add-ons:** Supports extensive expansion.

Ultimate license

A fully customizable enterprise-grade license. It can be hosted in the cloud or On-Premises. For Ultimate licenses, please **contact our sales team** for a personalized quote and technical consultation.

FAQ

Where should I purchase my AnyDesk license?

We recommend purchasing through an **authorized local reseller** or by **contacting our team directly**. This ensures you receive professional advice and local support.

Do I need to activate my license after purchase?

Yes. After your purchase is confirmed, you must register the license key in your AnyDesk client. See this article for instructions.

Can I upgrade my license later?

Yes, you can upgrade at any time. We recommend contacting your original vendor or partner to process upgrades to ensure continuity and avoid billing errors.