Some Help With

AnyDesk Address - ID and Alias

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Each AnyDesk client is identified by a unique address used to establish remote connections. This address can be either a numeric **AnyDesk ID** or a user-defined **Alias**.

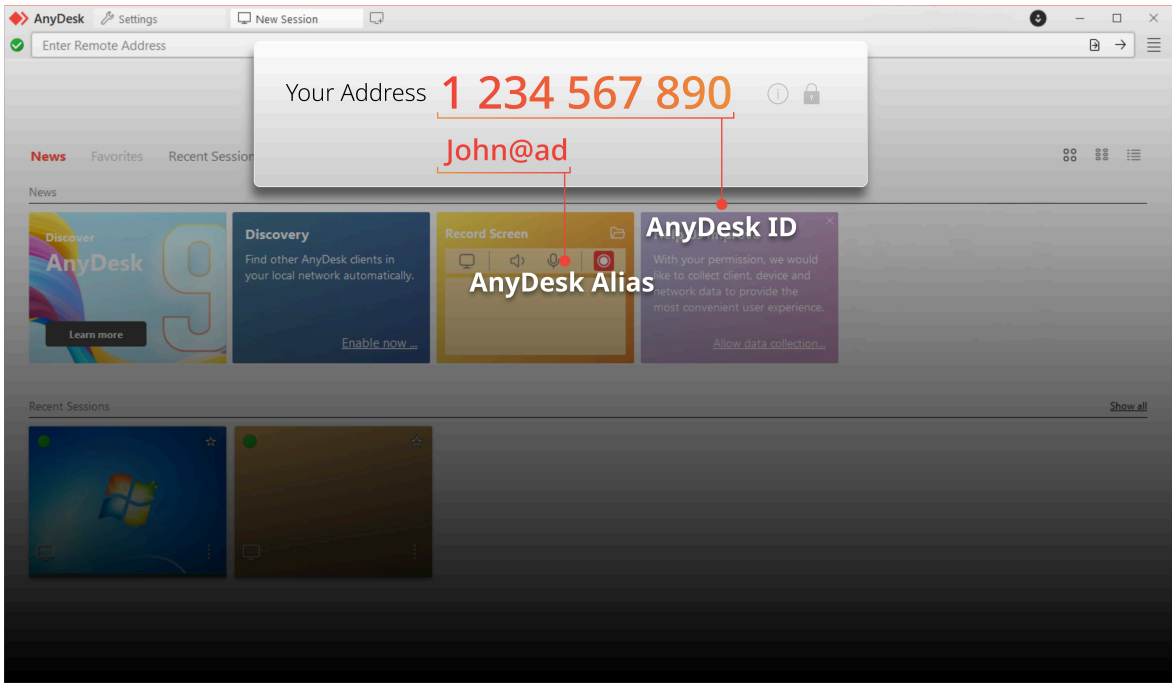
> 🦉 To learn how to connect to a remote device, see **this article**.

Address Element	Example	Editable	Requirements	Notes
AnyDesk ID	`123 456 789`	No	None	Randomly generated
Alias in Public Namespace	`laptop01@ad`	No	Default for all users	Up to **3 aliases** per ID
Alias in Custom Namespace	`laptop01@yourcompany`	Yes	Paid license + custom Namespace add-on	Managed via our support team

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AnyDesk ID

The **AnyDesk ID** is a numeric address automatically assigned to every AnyDesk app installed on a device. It serves as the primary identifier.



AnyDesk interface displaying user address, ID, and alias.

AnyDesk Alias

The **AnyDesk Alias** consists of your device's username and a Namespace: **<username>@<namespace>**, e.g., `John@ad`.

Public Namespace

The default public Namespace is **@ad**. Aliases in the public @ad namespace are permanently assigned to the specific AnyDesk ID they were created for.

Custom Namespace

A **Custom Namespace** allows you to specify an individual name available only to you (e.g., `YourName@CompanyName`). This enhances security and device identification.

> 💡 **IMPORTANT**
>
> To acquire a custom namespace, please **contact our Sales team or your authorized partner**. Professional registration ensures your namespace is correctly configured for your organization.

FAQ

Is a paid license required for a custom Namespace?

Yes, a paid license and a custom Namespace add-on are required.

How do I get a custom Namespace?

Please **contact our team** or your official partner. Our experts will handle the registration process for you.

Can I edit my AnyDesk ID?

No, the numeric AnyDesk ID is fixed for each installation and cannot be changed.