Some Help With

Upgrade your license

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If you're looking to expand your AnyDesk usage, add more concurrent connections, or unlock advanced features, upgrading your license is a straightforward process. To ensure a smooth transition and avoid any technical or billing errors, we recommend following one of these two paths:

1. Contact Your Official Partner

If you originally purchased your AnyDesk license through an official reseller or partner, please contact them directly to request a quote for an upgrade. They are familiar with your current subscription details and can provide you with the best options tailored to your needs.

2. Contact Us Directly

You can also reach out to our team for a personalized consultation. Visit our Contact Page to get in touch with our experts.

The Importance of Professional Assistance

Requesting an upgrade with the assistance of our team or an official partner is highly recommended for the following reasons:

- **Avoid Compatibility Errors:** We ensure that the new license tier or add-ons are fully compatible with your current installation and usage patterns.
- **Prevent Delays:** Professional guidance helps avoid common pitfalls in the management portal that could lead to billing delays or temporary service interruptions.

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- **Optimal Configuration:** We can help you determine the exact number of connections or namespaces you need, ensuring you don’t overpay for unused features while maintaining full operational capacity.
- **Seamless Transition:** Our experts will walk you through the activation process, ensuring that your existing settings, Address Books, and Aliases remain intact after the upgrade.

By choosing assisted upgrades, you guarantee that your remote support operations continue without any downtime or administrative setbacks.