Some Help With

Uninstall AnyDesk

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Follow the steps below to completely uninstall AnyDesk on Windows or macOS.

> **Platform:** Windows and macOS

Uninstall on Windows

Installed version

Portable version

To remove the **installed** version of AnyDesk:

1. In your system tray, right-click the **AnyDesk** icon and select **Exit AnyDesk.**
2. Click **Windows Start Menu** and open **Settings**.
3. Navigate to **Apps > Installed apps.**
4. Find AnyDesk in the list of programs and select **Uninstall.**
5. In the confirmation window, select **Uninstall** again.
6. When the **AnyDesk uninstaller** opens, select the **Remove settings** checkbox to delete all AnyDesk settings.
7. Select **Uninstall** to continue.

The uninstaller removes **AnyDesk**.

To remove the **portable** version of AnyDesk:

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1. In your system tray, right-click the **AnyDesk** icon and select **Exit AnyDesk.**
2. In **File Explorer**, navigate to the location where you saved the portable **AnyDesk** folder.
3. Right-click the **AnyDesk** folder, and select **Delete**.
4. Press **Windows + R** to open the **Run** dialog.
5. Type *%APPDATA%*, and press **Enter**.
6. In the **AppData\Roaming** folder, find and delete the **AnyDesk** folder.

Uninstall on macOs

Installed version

Portable version

To remove the **installed** version of AnyDesk:

1. Open AnyDesk and go to

   

   > About **AnyDesk**.

2. Hold the **Option/Alt** key.

3. In the top-right corner of the window, click **Uninstall**.

4. In **Finder**, find and delete the following folders:

   - `~/.anydesk/`
   - `/etc/anydesk/` (for standard clients)
   - `~/.anydesk-ad_<prefix>/`
   - `/etc/anydesk-ad_<prefix>/` (for custom clients)

To remove the **portable** version of AnyDesk:

1. In the menu bar, right-click the **AnyDesk** icon and select **Quit**.

2. In **Finder**, go to the **Applications** folder and move the **AnyDesk app** to the **Trash**.

3. In **Finder**, find and delete the following folders:

   - `~/.anydesk/`
   - `/etc/anydesk/` (for standard clients)
   - `~/.anydesk-ad_<prefix>/`

- `/etc/anydesk-ad_<prefix>/` (for custom clients)

> 🚨 **IMPORTANT**
>
> Deleting these folders will permanently remove the AnyDesk ID and Alias from the device. These cannot be restored unless previously backed up. For details, see Back up AnyDesk ID and Settings.

Confirm removal of AnyDesk

After uninstallation, verify AnyDesk has been completely removed:

Windows

macOS

- Open **Programs and Features**, and confirm that **AnyDesk** is not listed.
- Check the **installation directories** (such as C:\Program Files or C:\Program Files (x86)) and ensure the **AnyDesk** folder has been deleted.
- In the system tray, confirm that the AnyDesk icon is not present.
- Restart computer and verify no AnyDesk processes start automatically.
- Open the **Applications** folder, and confirm that **AnyDesk** is not present.
- Check the **menu bar**, and ensure no **AnyDesk icon** appears.
- Open **Activity Monitor**, and confirm that no **AnyDesk processes** are running.

A unique number automatically assigned to each installed AnyDesk app. It’s used to identify the device and connect to it remotely.

A name-based address used to identify a device in AnyDesk. Unlike the AnyDesk ID, which is a numerical address, the Alias uses a username and a Namespace (e.g. name@namespace) to make devices easier to recognize and manage.