Some Help With

Manage user roles

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> **License:** Advanced and Ultimate-Cloud

User roles determine what each user can access within **my.anydesk II**. Depending on their assigned role, a user may be able to view all features, view and edit them, or have no access at all.

Assigning appropriate roles improves both productivity and security by limiting access to only necessary functionalities.

Roles for Advanced license

> **License:** Advanced

The roles table shows default Advanced-level roles and their permissions across key sections (Users, Roles, Clients, etc.). Each role defines specific permissions within the management console.

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my.anydesk section	Admin	DPO	Tech support	User	Owner	Default
User Management	View & edit	View only	View only	-	View & edit	View only
Address Books	View & edit	View only	View only	-	View & edit	View & edit
Clients	View & edit	View only	View only	View only	View & edit	View & edit
Sessions	View & edit	View only	-	-	View & edit	View & edit
Builds	View & edit	-	-	View only	View & edit	View & edit
Team	View & edit	View only	-	-	View & edit	View only
License	View only	View only	-	-	View & edit	View & edit

Roles for Ultimate-Cloud license

> **License:** Ultimate-Cloud

With an Ultimate-Cloud license, default roles are available in the **User Management** > **Roles** tab.

- **owner** - Full access to all sections and organization management.
- **admin** - Allows viewing and editing all standard sections (excluding license and personal profile management).
- **support_agent** - Limited view access to User Management, Groups, Address Books, and Clients.
- **data_protection_officer** - Access to most sections except Builds and personal profiles.
- **user** - Default role for every user. Can view/edit Address Books, Clients, and Sessions.

Manage roles

Assign a role to a user

1. In my.anydesk II account, go to **User Management** > **Roles**.
2. Open a role, find the **Members** section, and click **Add members**.
3. Select a user from the list and click **Add**.

Create a new role (Ultimate-Cloud only)

1. In my.anydesk II account, go to **User Management** > **Roles**.
2. Click **Create role** and enter Name and Description.
3. Click **Save role**.

Once created, you can assign specific permission sets to the role to define exactly what the assigned users can see and do within the management console.