Some Help With

Remove license from the AnyDesk client

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You can remove a device from your license, if you want to replace an existing device or add a different device to your license. Once removed, the AnyDesk client and the device will be unlinked from the user account and assigned to the free version of AnyDesk.

There are two ways of removing the license from your device. In this article, we provide more information on how to remove devices from your AnyDesk license via the AnyDesk client and the my.anydesk management portal.

> 💡 **NOTE**
>
> Basic AnyDesk functionalities will remain, such as the ability to create or accept AnyDesk connection requests.

Remove license from devices via the AnyDesk client

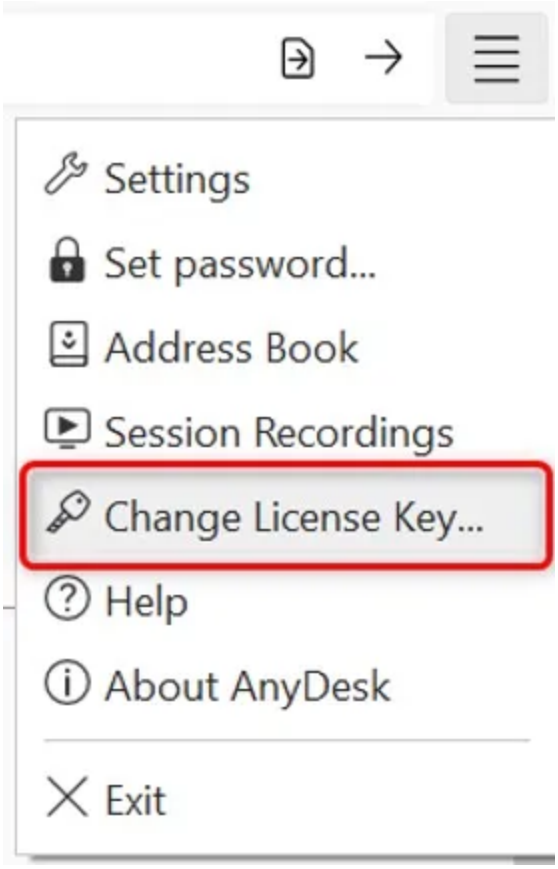
To remove a device from the license via the AnyDesk client, please follow these steps:

1. Open your AnyDesk client. In the upper-right corner of the client, click

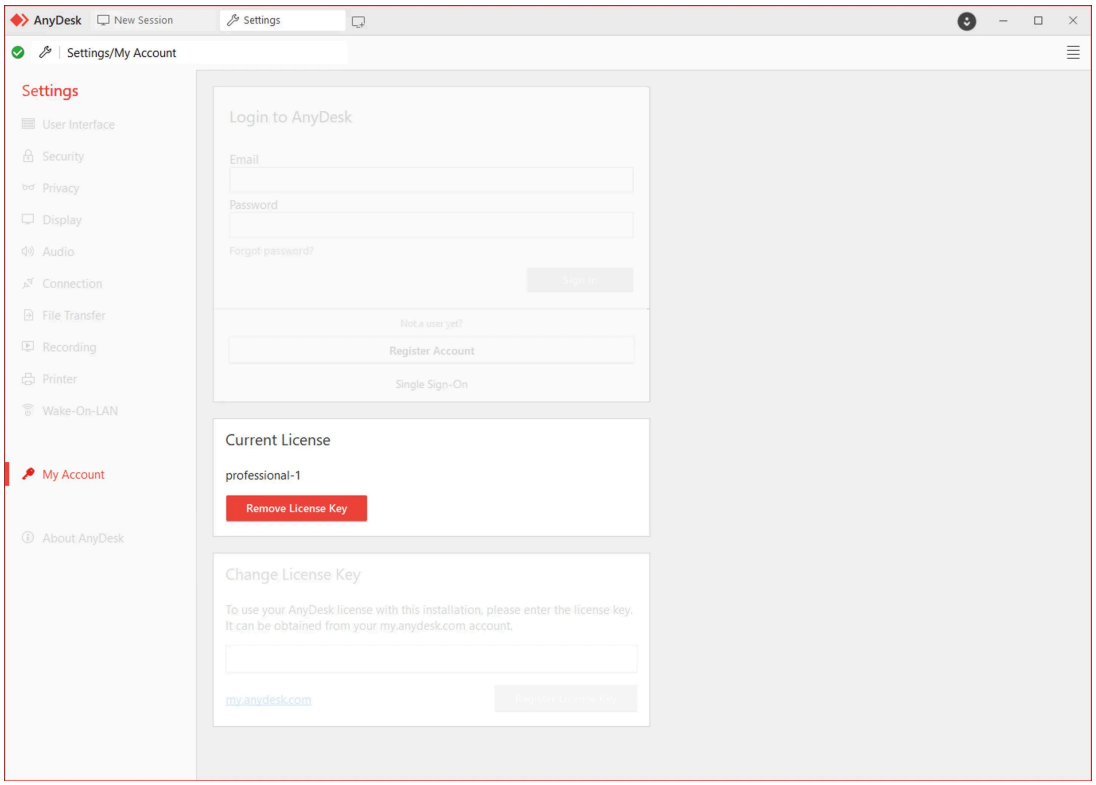
   

   settings button

   > **Change License Key…**.



2. In the **Current License** section, click on **Remove License Key**.



After that, the AnyDesk client and the device will be unlinked from the account and assigned to the free version of AnyDesk with basic features.

Remove license from devices via my.anydesk

You can remove devices from your license in our management portals my.anydesk I and my.anydesk II.

To remove a device from the license via **my.anydesk**:

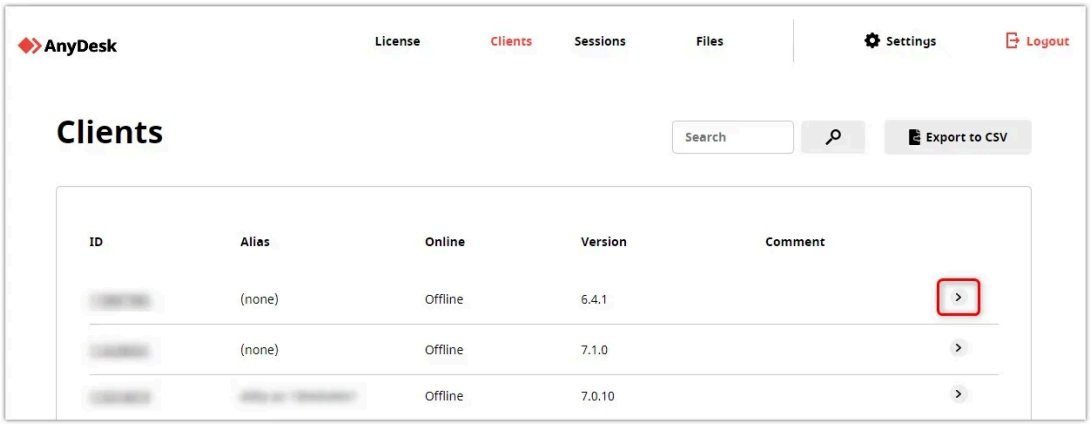
my.anydesk II

my.anydesk I

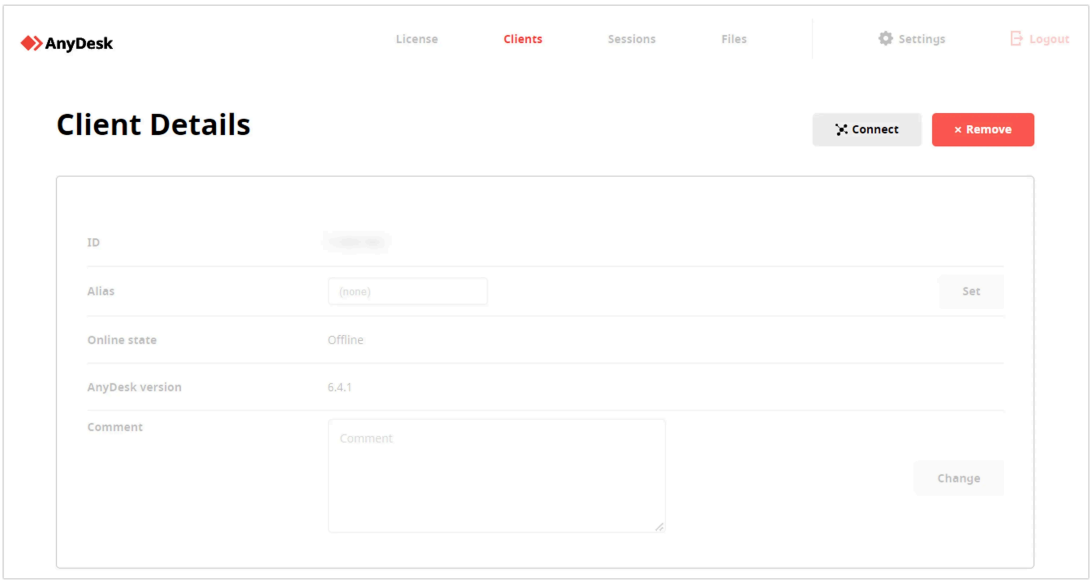
1. Sign in to my.anydesk I and go to the **Clients** tab.
2. Choose the client you want to remove from your license, then click

   arrow

   .

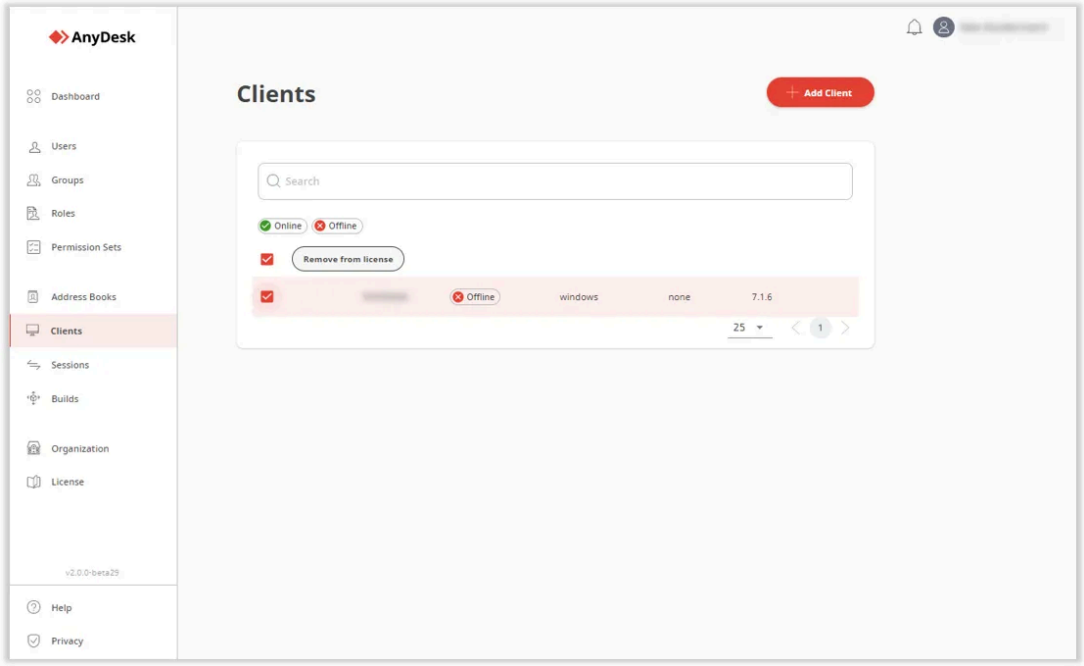


3. On the next page, click **Remove**.



4. Sign in to my.anydesk II and go to the **Clients** tab.

5. Select the checkbox for the Custom Client you wish to remove from the license and click on **Remove from license**.



A unique code used to activate your AnyDesk license and give you access to all the features included in it.

A tailored version of AnyDesk that can be configured for specific organizational needs, including branding and functionality.