Some Help With

Restart a remote device

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Remote Restart is an AnyDesk feature that lets you restart a remote device during a session. It also allows you to reconnect automatically after the restart or restart the device in Safe mode with networking.

Before proceeding, ensure that:

- Remote restart is enabled in the remote client's security settings.

Restarting the remote device

To restart a device remotely:

1. Start a remote session with the device you want to restart.
2. In the session toolbar, click **Actions**.
3. Select **Remote Restart** from the dropdown menu.
4. Select one of the following options:
    - **Restart** – to perform a standard reboot.
    - **Restart in safe mode** – to reboot into Safe Mode with networking.

Once the device restarts, the session will reconnect automatically if supported.

Limitations

- Some wireless adapters may not function in Safe Mode. It’s recommended to use an **Ethernet connection** on the remote device.
- **Automatic reconnection** works only for the client that initiated the remote restart.
- When connecting to a macOS device with FileVault enabled from a non-macOS device, the **Remote Restart** option is unavailable.