Some Help With

Remote Print

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The Remote Print feature allows you to print a document or image from the remote device directly to a printer connected to the local endpoint.

To do so, AnyDesk uses a virtual printer (the AnyDesk Printer) on the remote device to send print jobs to the local printer.

Requirements:

- Both the local and remote endpoints need to be running Windows 7+ or Windows Server 2012+.
- AnyDesk 5.0 for Windows or later needs to be installed on both the local and remote endpoints.
- A printer needs to be installed and connected to the local endpoint.

Note: The driver only needs to be installed on the remote device.

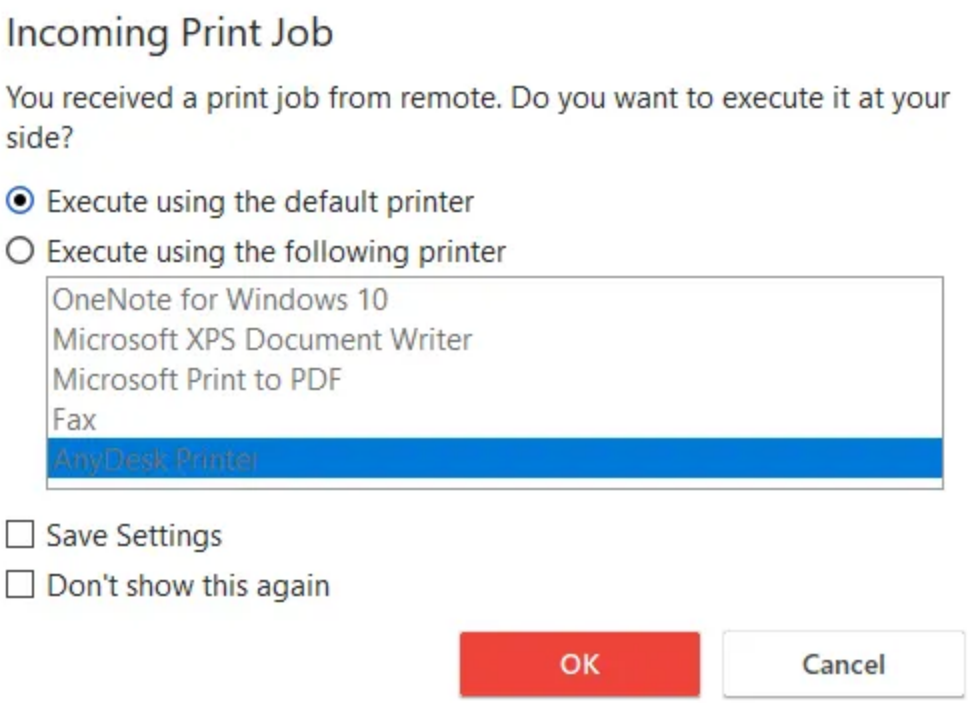
Installation

There are two ways of installing the AnyDesk Printer drivers:

1. Enable “Install AnyDesk Printer” when installing AnyDesk.
2. Go to *Settings* > *Printer* > *Outgoing Print Jobs* and click “Install AnyDesk Printer”.

Note: Administrator privileges are required to install the driver.

Send a Print Request



VirtualBoxVM_Pny1wRX8qZ

1. When opening the print dialogue of an application on the remote device, choose “AnyDesk Printer” from the list of printers and click “Print”.
2. AnyDesk then shows the Incoming print-job dialogue on the local device. The local user can choose to use the default printer or can manually select which printer to use.

Print Settings

Other than the option to install the AnyDesk Printer driver if it has not already been installed, the Printer Settings found in *Settings* > *Printer* also allow the user to configure the default behavior of the Remote Print feature.

There are three modes to handle incoming print jobs:

- Dismiss (Automatically decline incoming print jobs)
- Print using the default printer
- Print using a specified printer

From the settings, the user can also enable “Automatically execute incoming print jobs using the chosen printer”, therefore bypassing the Incoming print-job dialogue.