Some Help With

# Manage license subscription

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A license subscription allows you to use AnyDesk with an annual fee. Managing your subscription correctly ensures uninterrupted service and optimal cost-efficiency.

## For Clients with a Partner or Reseller

If your AnyDesk license was acquired through an **authorized partner**, please contact them directly for all matters related to:

- Renewals and Billing
- Plan Upgrades
- Cancellations

They will handle the administrative process for you to ensure your account remains correctly configured.

## Assisted Subscription Management

If you purchased directly and need to make changes to your subscription, we recommend **contacting our Sales team**. Consulting with an expert avoids common pitfalls in the management portal and ensures you always have the right amount of capacity for your team.

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## FAQ

### How long does my contract last?

All AnyDesk license contracts are valid for **12 months** with annual billing.

### How do I cancel my subscription?

Whether you are a direct customer or work with a partner, cancellations must be requested at least **30 days** before the renewal date. Please contact your vendor or our team to submit your request.

### Can I upgrade my plan mid-term?

Yes. We recommend reaching out to your original vendor to process upgrades, ensuring a seamless transition without service interruptions.