Some Help With

Manage AnyDesk Alias

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An Alias provides a more descriptive and user-friendly label for an AnyDesk ID. Aliases are especially useful for recognizing devices quickly, improving usability in both personal and business environments.



If you need to change an existing Alias, this article explains the available options and how to update it, depending on your Namespace and license type.

Requirements

Alias have to follow the format: @.

- **Allowed characters:** a-z, 0-9, hyphen (`-`), period (`.`), underscore (`_`)
- **Maximum length:** 25 characters

Aliases can be assigned in public or custom namespace:

with public namespace

with custom namespace

A public namespace is **@ad**

- Format: `john@ad`
- Available to paid license users only
- Each AnyDesk ID can be assigned up to **3 aliases** in the public namespace.
- Once created, these aliases are **permanently linked** to the original ID and **cannot be removed or reassigned**.

A custom namespace is whatever you want it to be, e.g., **@yourcompanyname**

- Format: `john@yourcompanyname`
- Standard, Advanced, or Ultimate license is required
- Aliases in a custom namespace can be created, changed, or reassigned at any time without limitation.

Setting or changing an Alias

If an AnyDesk client does not already have an Alias, it can be assigned by following the steps below:

from AnyDesk app

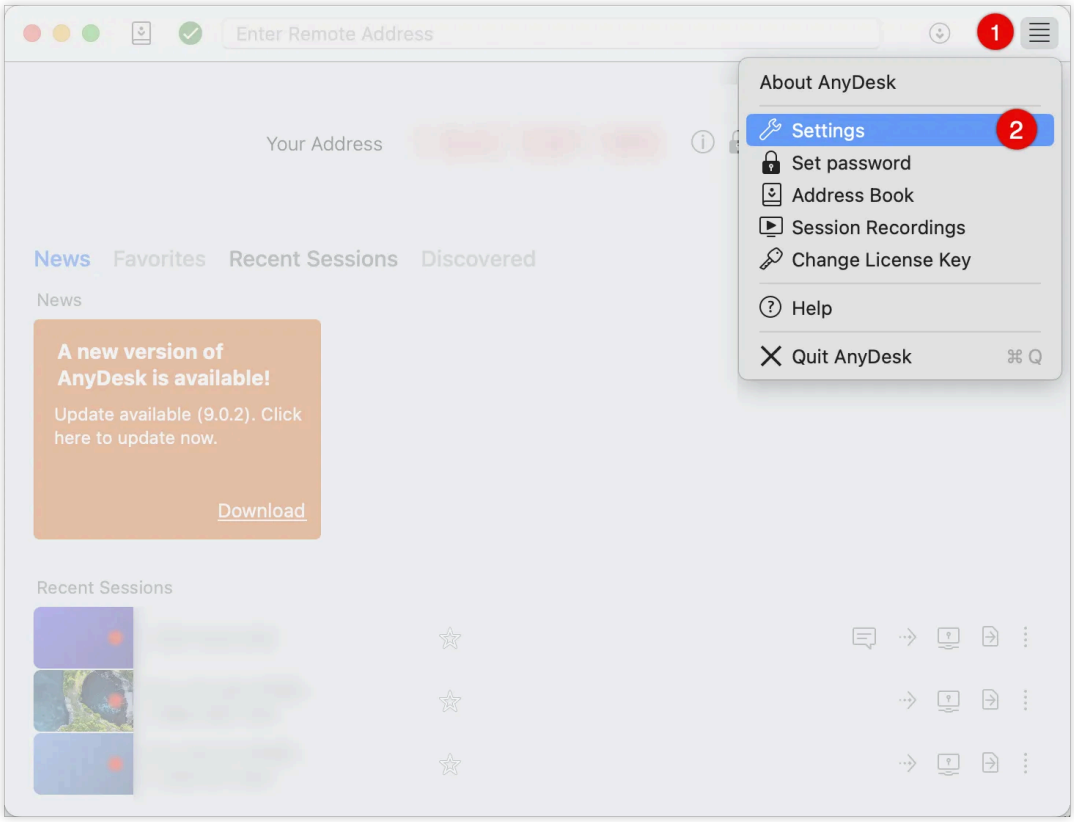
from my.anydesk II

To set an Alias in the AnyDesk client, make sure the client is installed and registered with a valid License Key. Once set up, you can assign an Alias directly in the application:

1. Open **AnyDesk**.
2. In the upper-right corner, click

Menu icon representing options for navigation in a user interface design.

and select **Settings**.

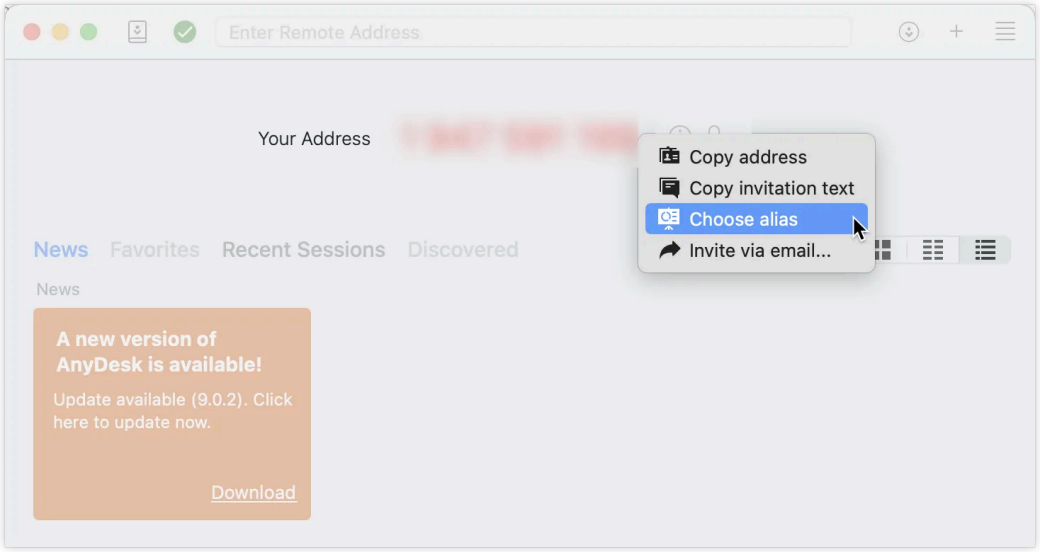


AnyDesk interface showing Settings menu options for users.

3. Go to **Identity** and in the **Alias** section, click **Choose alias**.
4. Enter your new alias and click **Register.**

> 💡 **NOTE**
>
> If the **Choose alias** button is greyed out, you are using the free version and cannot assign an alias.

> You can also right-click the **AnyDesk ID** and select **Choose alias** from the list.

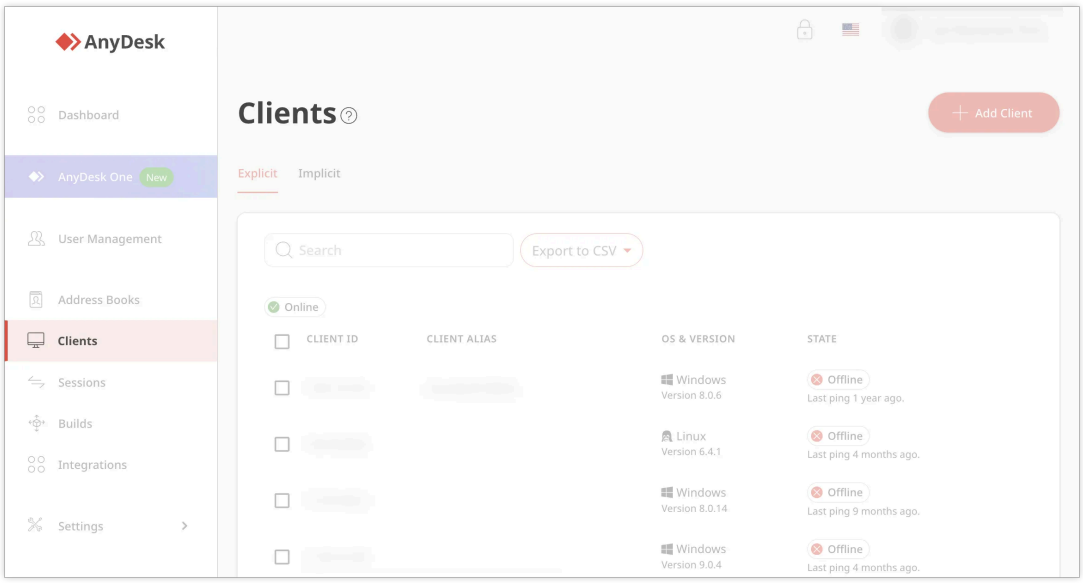


AnyDesk interface showing how to set an Alias.

You can change already existing Alias in my.anydesk II.

You can set up and change Alias for all clients linked to the license. To do that:

1. Sign in to my.anydesk II and navigate to the **Clients** tab.



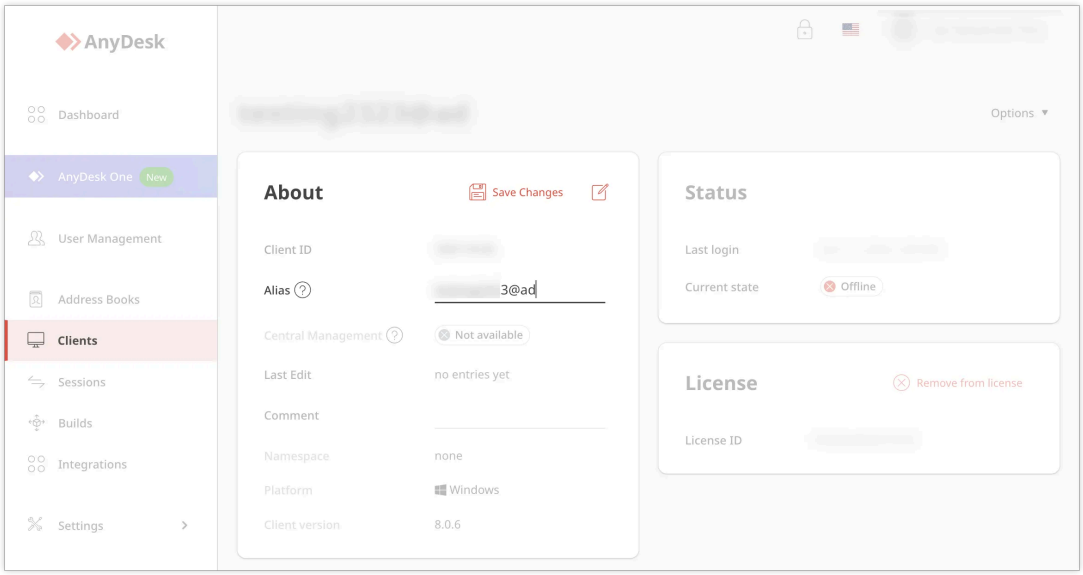
my.anydesk management portal showing the Clients tab.

2. Select the desired client and double-click it to open **Client Details** page.
3. In the **About** section, click



.

4. Under **Alias**, enter the desired alias and click **Save changes.**

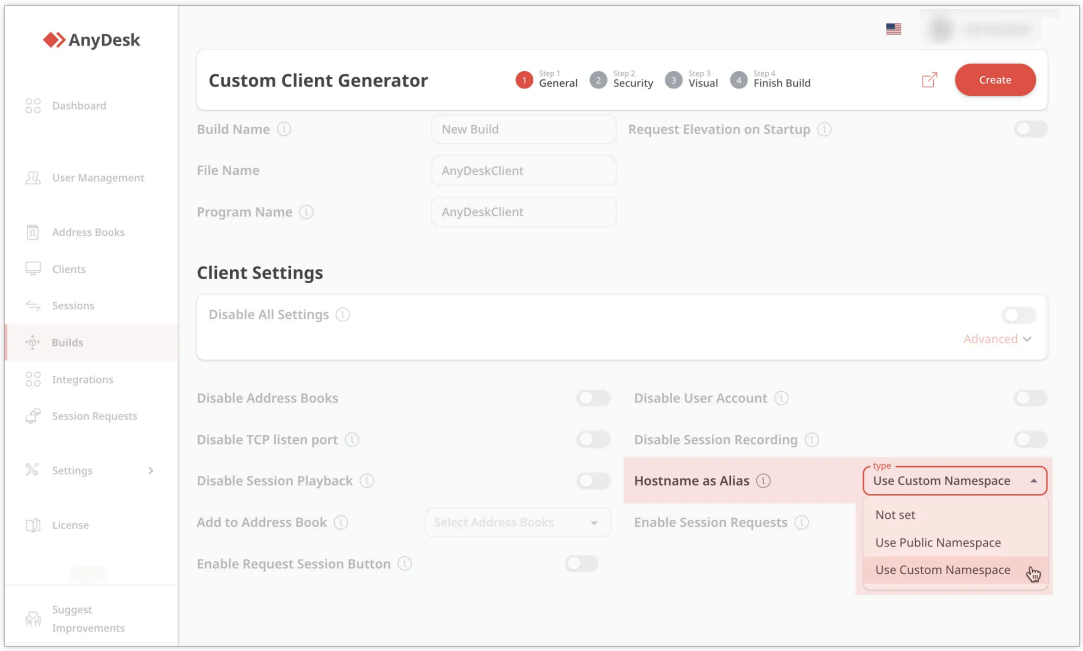


Auto-registering Aliases

Before you begin, ensure that the target device has no existing AnyDesk Configuration Files.

To auto-register an alias:

1. Sign in to [my.anydesk II] and go to the **Builds** tab.
2. Click **Create Build** to open **Custom Client Generator**.
3. On the opened page, select **Advanced Settings**.
4. Scroll down to the **Client Settings** section and for the **Hostname as Alias**, select either *public* or *custom namespace*.



AnyDesk Custom Client Generator

5. Complete your custom client configuration and install it on the target device.

📌 The alias will be automatically registered using the device name, within your private or custom namespace (e.g., `laptop01@ad`, `laptop01@yourcompany`).

Backing up Aliases

> 🦉 For more information on backing up your AnyDesk ID and Alias, see **this article**.

When migrating to a new device or recovering from data loss, you can retain your AnyDesk ID, Alias, and configuration settings by backing up the AnyDesk configuration files. The Alias is stored in the `service.conf` file.

To back up your Alias and ID:

- Save the `service.conf` file in a secure location.

For complete backup (including settings and Session History), back up the full configuration directory:

- **Installed AneDesk:**

  `%programdata%\AnyDesk\`

  Plain text

  Copy

- **Portable AnyDesk app:**

  `%appdata%\AnyDesk\`

  Plain text

  Copy

> 🚨 **IMPORTANT**
>
> If `service.conf` is lost and not backed up, the alias and AnyDesk ID cannot be recovered.

A unique number automatically assigned to each installed AnyDesk app. It’s used to identify the device and connect to it remotely.

A custom AnyDesk domain used to identify devices and enhance security. It helps control access by allowing only trusted devices within the same domain to connect to you.

A unique code used to activate your AnyDesk license and give you access to all the features included in it.

Files that store settings and preferences for the AnyDesk application, including user IDs and Aliases.

A tailored version of AnyDesk that can be configured for specific organizational needs, including branding and functionality.

Configuration options available in AnyDesk that allow users to customize security settings, session preferences, and more.

A record of all remote sessions conducted using AnyDesk, including details such as duration and participants.