Some Help With

Interactive access

Users can configure when incoming connection requests that require manual acceptance or rejection are displayed.

These settings are available under **Settings > Access > Interactive Access**.

There are three configuration options for handling incoming requests:

- **Always allow** – Incoming requests are always displayed for manual acceptance or rejection.
- **Allow only if AnyDesk window is open** – Requests are only shown when the AnyDesk application is actively open on the device.
- **Disable** – Incoming requests are never displayed.

> 💡 **NOTE**
>
> If *Never show incoming session requests* is enabled, the device can only be accessed using **Unattended Access**.