Some Help With

Enable multifactor authentication (MFA) for your account

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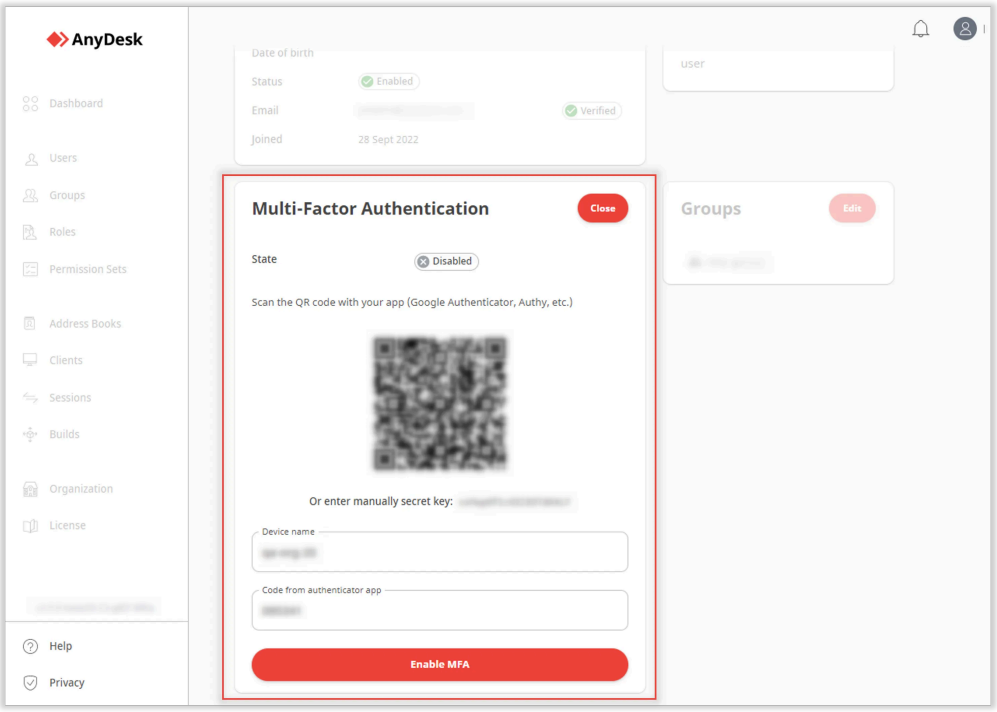
Add an extra layer of protection to your AnyDesk account by enabling MFA. After entering your email and password, you'll also need to provide a code from your authenticator app.

> 💡 **NOTE**
>
> Before setting up the MFA, install an authenticator app (e.g., Google Authenticator or Authy) on your mobile device.

Activate multifactor authentication

To activate multifactor authentication:

1. Sign in to my.anydesk II using your AnyDesk account credentials.
2. In the upper-right corner of the page, click your name and then select **My profile**.
3. In the **Multi-Factor Authentication** section, click **Edit**.
4. Open the authenticator app on your mobile device, scan the QR code and do the following:
    - Specify the **Device Name**.
    - Enter the **Code from authenticator app**.



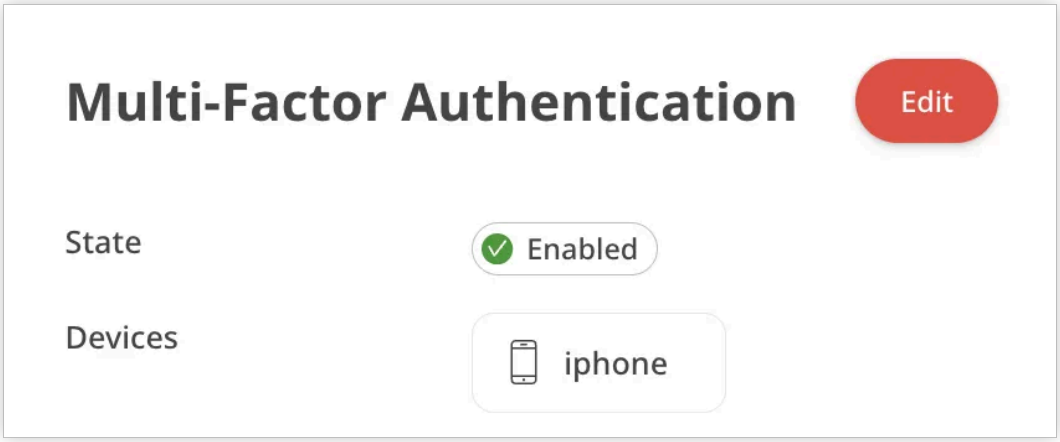
multifactor authentication

5. Click **Enable MFA**.

Deactivate multifactor authentication

To deactivate multifactor authentication:

1. Sign in to my.anydesk II.
2. In the upper-right corner of the page, click your name and then select **My profile**.
3. In the **Multi-Factor Authentication** section, click **Edit**.



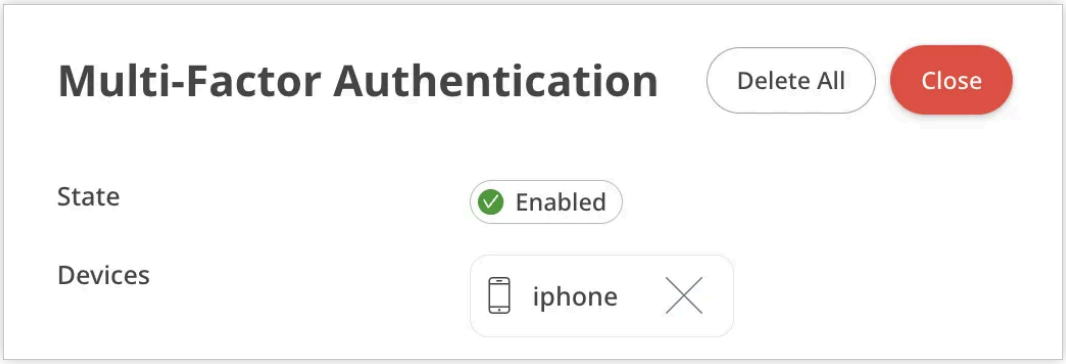
Multi-Factor Authentication settings showing enabled state and connected device information.

4. Then click



Diagram illustrating key components of a marketing strategy with highlighted sections.

next to the device or **Delete All**.



5. Confirm by clicking **Yes**.

> To learn how to sign in to your account using MFA, see **this article**.