Some Help With

Migrate your account

If you already have an AnyDesk license and account on my.anydesk, you can migrate your account from **my.anydesk I** to **my.anydesk II**.

There is no need to create a new account for **my.anydesk II**, you can just move all your information to the new management console with one click.

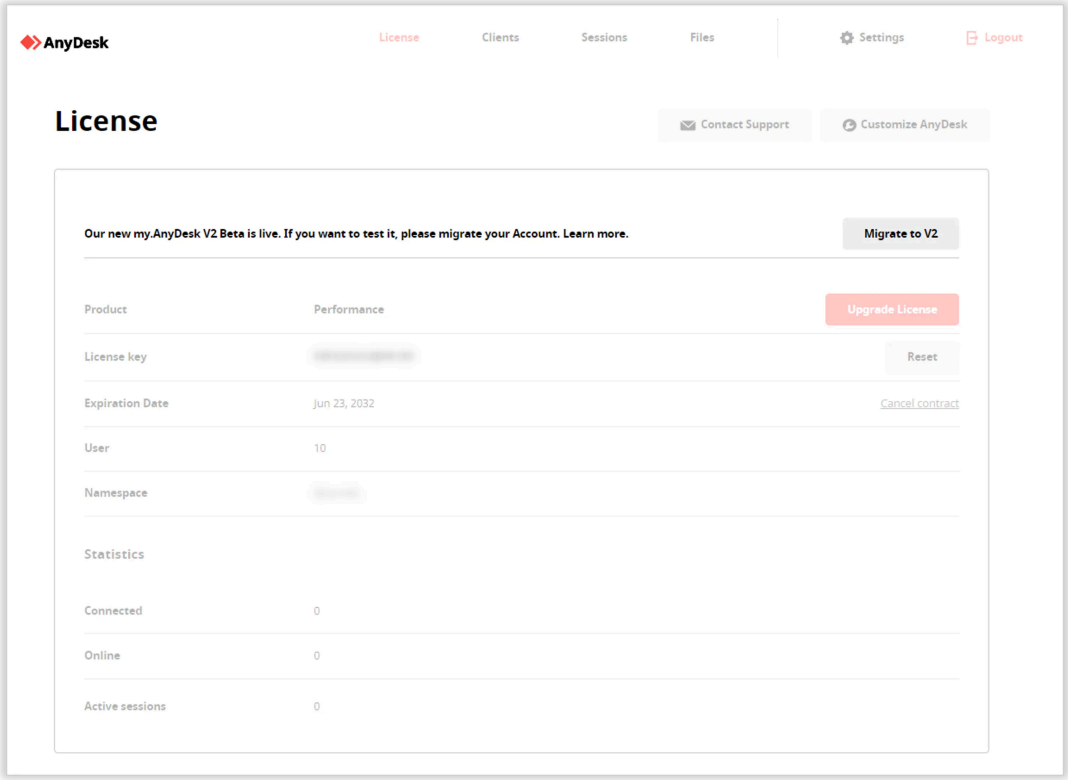
my.anydesk II has been updated from **my.anydesk I** based on customers' requests and feedback. **my.anydesk II** offers a wide range of possibilities within the AnyDesk management console.

> 💡 **NOTE**
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> The migration of your account only takes a few minutes. All client and session details, your license data, and Custom Client information will automatically be synced to **my.anydesk II.**

After the migration, any changes you make in **my.anydesk I will not** be synchronized to **my.anydesk II** and vice versa.

To migrate your account:

1. Go to my.anydesk.com and sign in with your license credentials.
2. Open the **License** tab and click **Migrate to V2**.



Account migration_Migrate button

3. On the next page, click **Continue**.
4. Open your email and follow the link to **my.anydesk II** with a new password for your account.

You can use both **my.anydesk I** and **my.anydesk II** even after you migrated your account. However, after the migration, any changes you make in **my.anydesk I will not** be synchronized to **my.anydesk II**and vice versa.

If you have a team or an organization, you will need to set up your team or organization in **my.anydesk II**.

A management portal where users can check their license information, view and manage AnyDesk clients linked to the account, find more detailed information about all sessions, and more.

A tailored version of AnyDesk that can be configured for specific organizational needs, including branding and functionality.