Some Help With

AnyDesk Security Incident: Recommendations and Updates for Users

TABLE OF CONTENT

It is important to note the following:

Important measures for AnyDesk users:

Recently, AnyDesk has publicly reported a security incident that affected some of its systems. Here is the full statement.

It is important to note the following:

1. Since AnyDesk does not store keys, tokens, or access credentials, users can rest assured that this incident does not grant access to their devices in any way.
2. Recommended security measures have been implemented and relevant authorities have been notified.
3. Two preventive recommendations have been issued for AnyDesk users, which are easy to apply:

Important measures for AnyDesk users:

1. Password change:
   When attempting to log in to my.anydesk, the portal will prompt for a password change. If users encounter any difficulty or the change process does not start automatically, they can initiate the change themselves.

If the user has used the my.anydesk access password for other services, it is crucial to also update it there and avoid the unsafe practice of password reuse in the future.

2. Updates:

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AnyDesk has recommended keeping AnyDesk updated to the latest version, specifically version 8.0.8 or higher.
How to check which version I am using (should be 8.0.8 or higher)

Apply updates according to the type of license.

SOLO licenses:
Check the version.
Run the update or download and update from the website (this will update without damaging settings).

Standard, Advanced, Ultimate-Cloud licenses:
Non-customized packages:
Run the update or download and update from the website (this will update without damaging settings).

Customized packages:
Download and execute the customized package again. If the latest version is not downloaded, the package can be modified to ensure it downloads a specific version.